

**SAGINAW COUNTY COMMUNITY MENTAL HEALTH AUTHORITY  
ENDS COMMITTEE MEETING MINUTES  
JANUARY 22, 2024 – 5:15 p.m.  
ROOM 190**

**PRESENT:** Tracey Raquepaw, Joan Williams, Kathleen Schachman, Deb Nagel, Cherie Long

**VIRTUAL:** Jill Armentrout, Steve Fresorger

**ABSENT:**

**GUESTS:**

**STAFF:** Sandra Lindsey, Charlotte Fondren, Ryan Mulder

**I. OPENING PROCEDURE**

Tracey Raquepaw, Vice Chair called the meeting to order at 5:29 p.m. A quorum was established, and verification of posting was determined.

**II. PUBLIC PARTICIPATION**

There was no public participation.

**III. COMMUNITY TIES PROGRAM PERFORMANCE SURVEY RESULTS**

Charlotte Fondren, Director of Services for Persons with Intellectual and Developmental Disability presented the recent 2023 Community Ties Program Performance Survey Report. The following was noted:

- Community Ties Program supports consumers as they experience community integration as per Home and Community Bases Services (HCBS) standards through daily opportunities provided by these programs for meaningful activities, exercising choice, and building relationships and community partnerships.
- Review of Survey Results:
  - 86 Surveys distributed to guardians, consumers, AFC homes, Support Coordinators, Occupational Therapists, and Supervisors for those who attended CTN and CTS distributed 71 surveys to those participating. Of the 157 program surveys distributed, 79 were completed (52%).
- Charlotte explained that the next step would be the formulation of Quality Improvement Plans for areas of concern.

The Committee was able to ask questions / make comments. See document for details.

**Motion made by Deb Nagel and supported by Tracey Raquepaw to receive and file the 2023 Community Ties Program Performance Survey Report as presented. Motion Carried.**

**IV. 2023 SELF-DETERMINATION SATISFACTION SURVEY REPORT**

Charlotte Fondren, Director of Services for Persons with Intellectual and Developmental Disability reviewed the 2023 Self-Determination Satisfaction Survey Results. The following was noted:

- Measures performance of self-determination services and supports which incorporates a set of concepts and values including freedom, choice, and control so that consumers can live a self-determined life.
- Survey Results & Comments from consumers/consumer families were discussed (169 sent and 54 returned – 32%)
- There was also a presentation of survey results from SD provider staff and Supports Coordinator case holders.  
Survey Results were reviewed as well as Comments by those completing surveys. (350 surveys were sent and 73 returned – 21%)
- Performance Improvement Plan (Improvement Opportunities):
  - Upcoming
- As of right now there are currently 223 Total Consumers in Self-Determination services.

The Committee was able to ask questions / make comments. See document for details.

**Motion made by Deb Nagel and supported by Tracey Raquepaw to receive and file the 2023 Self-Determination Satisfaction Survey Report as presented. Motion Carried.**

## **V. OTHER ITEMS OF IMPORTANCE**

Sandy noted that we are adding a new provider for outpatient services to our network. McDowell Healing Arts Center is the new provider and referrals will commence soon. Adding additional outpatient therapy for those with Mild/Moderate conditions was necessary for increasing utilization capacity for this subpopulation as a requirement of the core services required by CCBHC standards. We are excited about this addition to the network as the organization will bring a racially/culturally diverse staff to meet service demand.

Tomorrow, Sandy will be attending a press conference at Anderson Enrichment Center for the BWell County Health Improvement Plan. SCCMHA is one of several agency collaborators in the initiative lead by the Saginaw Public Health Department. Sandy will be speaking on the unmet need for mental health and substance use disorder services and access barriers to treatment and support.

## **VI. ADJOURNMENT**

**With no other business a motion was made by Kathleen Schachman with support from Deb Nagel to adjourn this meeting at 5:49 p.m. Motion carried.**