

MICHIGAN MISSION-BASED PERFORMANCE INDICATOR SYSTEM

# CMHSP Performance Indicator Trending Report

FY'22 – FY'24

*Updated January 2025*



SAGINAW COUNTY  
COMMUNITY MENTAL  
HEALTH AUTHORITY

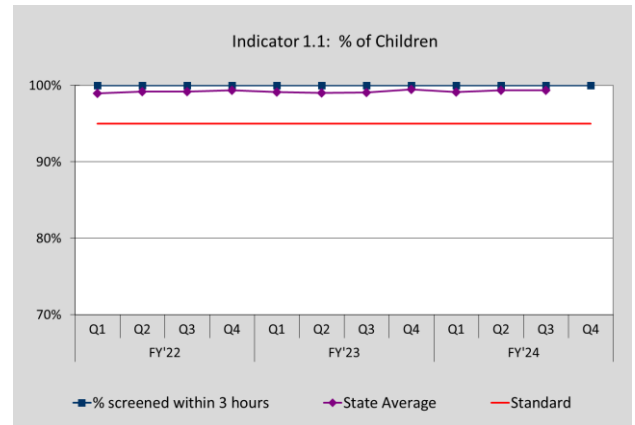
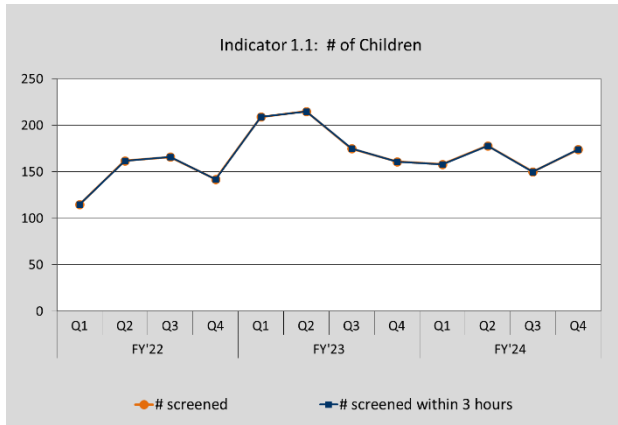


**Indicator 1: ACCESS-TIMELINESS/INPATIENT SCREENING:** The percentage of persons during the quarter receiving a pre-admission screening for psychiatric inpatient care for whom the disposition was completed within 3 hours. Standard = 95%

*Rationale for Use: People who are experiencing symptoms serious enough to warrant evaluation for inpatient care are potentially at risk of danger to themselves or others. Thus, time is of the essence. This indicator assesses whether CMHSPs and PIHPs are meeting the Department’s standard that 95% of the inpatient screenings have a final disposition within 3 hours. This indicator is a standard measure of access to care.*

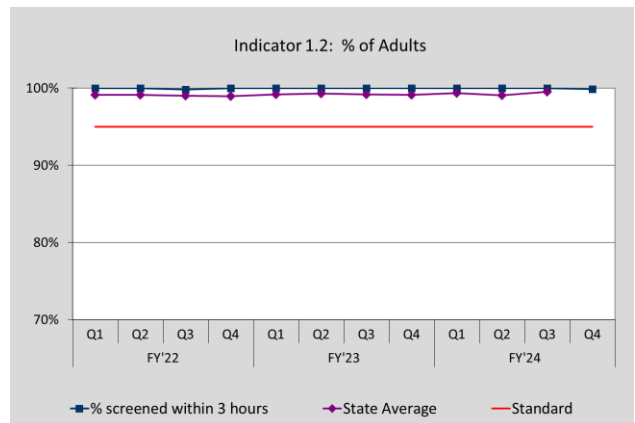
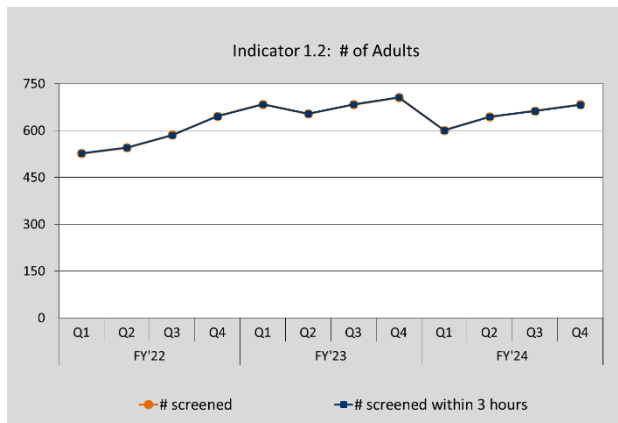
**Indicator 1.1: Children**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# screened	115	162	166	142	585	209	215	175	161	760	158	178	150	174	660
# screened within 3 hours	115	162	166	142	585	209	215	175	161	760	158	178	150	174	660
# not screened within 3 hours	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
% screened within 3 hours	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
State Average	98.94%	99.17%	99.18%	99.35%		99.10%	99.03%	99.08%	99.47%		99.11%	99.35%	99.37%		
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%



**Indicator 1.2: Adults**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# screened	527	545	586	646	2,304	684	654	683	706	2,727	601	644	663	683	2,591
# screened within 3 hours	527	545	585	646	2,303	684	654	683	706	2,727	601	644	663	682	2,590
# not screened within 3 hours	0	0	1	0	1	0	0	0	0	0	0	0	0	1	1
% screened within 3 hours	100.00%	100.00%	99.83%	100.00%	99.96%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.85%	99.96%
State Average	99.14%	99.10%	99.00%	98.98%		99.17%	99.28%	99.17%	99.13%		99.33%	99.07%	99.52%		
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%



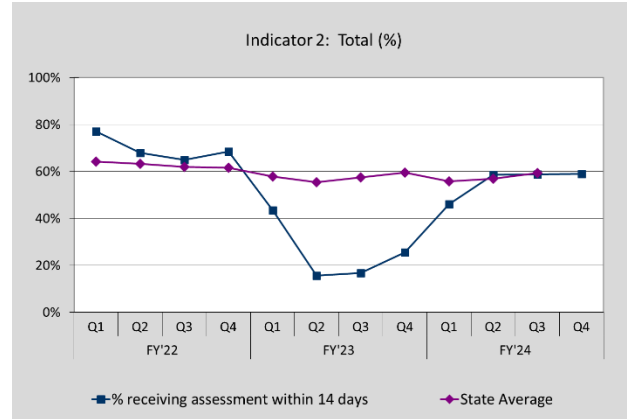
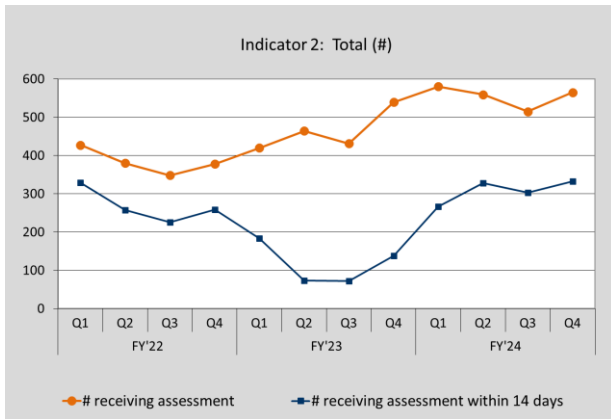
**Indicator 2A\* (new): ACCESS-TIMELINESS/FIRST REQUEST**

The percentage of new persons during the quarter receiving a face-to-face assessment with a professional within 14 calendar days of a non-emergency request for service. \*Effective FY20Q3, MDHHS has removed all exception reasons. Standard = No standard for first year of implementation.

*Rationale for Use: Quick, convenient entry into the public mental health system is a critical aspect of accessibility of services. Delays in clinical and psychological assessment may lead to exacerbation of symptoms and distress and poorer role functioning. The amount of time between a request for service and clinical assessment with a professional is one measure of access to care.*

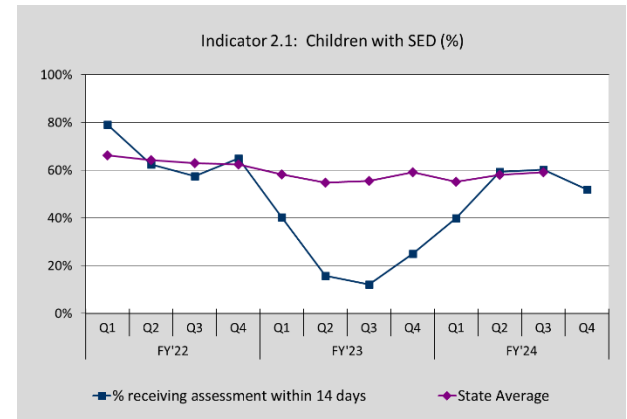
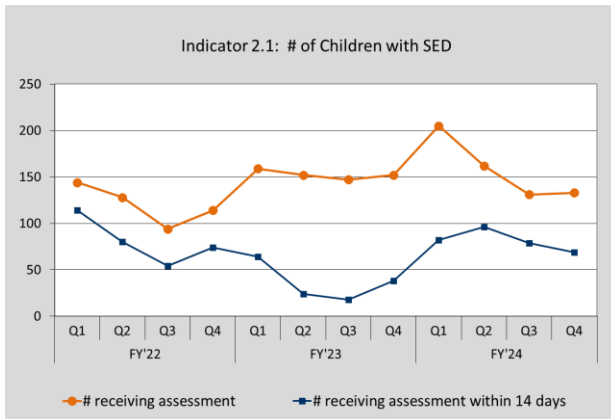
**Indicator 2: Total**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# receiving assessment	427	380	348	378	1,533	420	464	431	539	1,854	580	559	515	565	2,219
# receiving assessment within 14 days	329	258	226	259	1,072	183	73	72	138	466	267	328	303	333	1,231
# not receiving assessment within 14 days	98	144	122	119	483	237	391	359	401	1,388	313	231	212	232	988
% receiving assessment within 14 days	77.05%	67.89%	64.94%	68.52%	69.93%	43.57%	15.73%	16.71%	25.60%	25.13%	46.03%	58.68%	58.83%	58.94%	55.48%
State Average	64.21%	63.25%	62.02%	61.69%		57.81%	55.40%	57.45%	59.46%		55.82%	56.97%	59.42%		



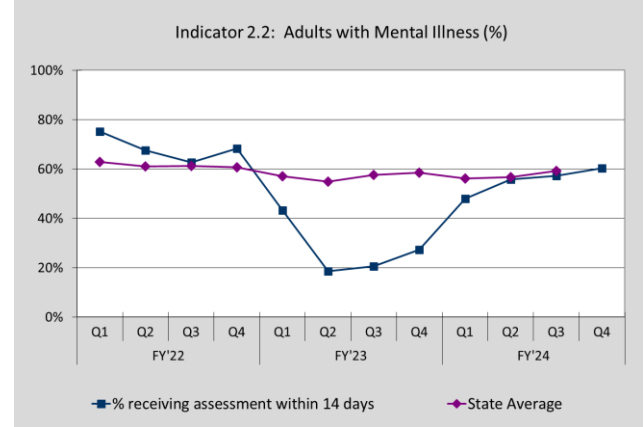
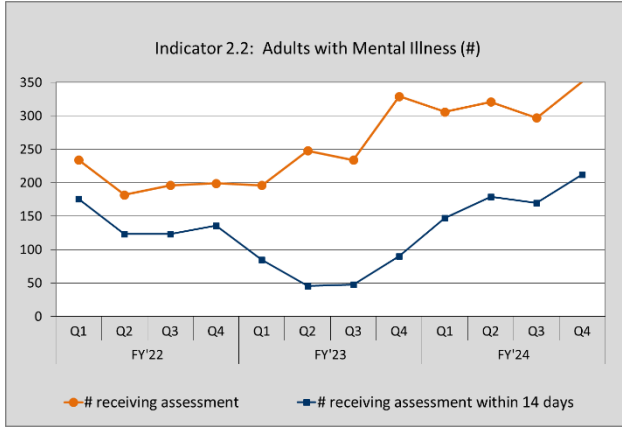
**Indicator 2.1: Children with Serious Emotional Disturbances (SED)**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# receiving assessment	144	128	94	114	480	159	152	147	152	610	205	162	131	133	631
# receiving assessment within 14 days	114	80	54	74	322	64	24	18	38	144	82	96	79	69	326
# not receiving assessment within 14 days	30	48	40	40	158	95	128	129	114	466	123	66	52	64	305
% receiving assessment within 14 days	79.17%	62.50%	57.45%	64.91%	67.08%	40.25%	15.79%	12.24%	25.00%	23.61%	40.00%	59.26%	60.31%	51.88%	51.66%
State Average	66.19%	64.24%	62.99%	62.42%		58.34%	54.87%	55.51%	59.11%		55.10%	58.15%	59.22%		



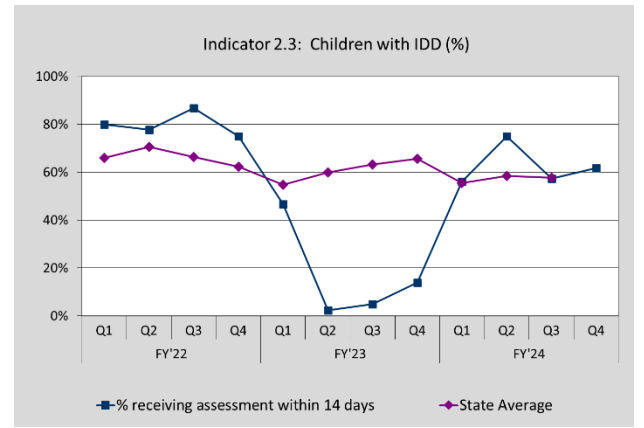
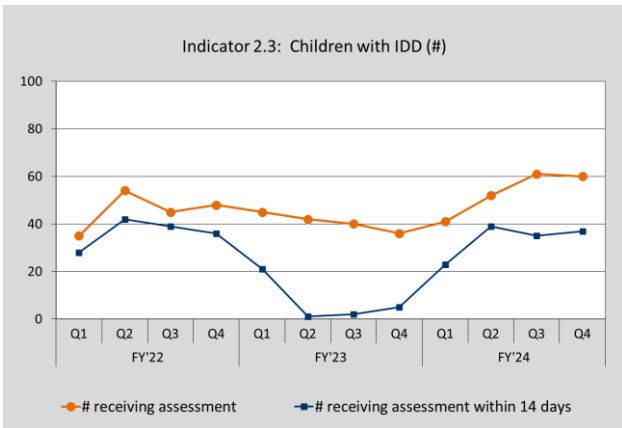
**Indicator 2.2: Adults with Mental Illness (MI)**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# receiving assessment	234	182	196	199	811	196	248	234	329	1,007	306	321	297	351	1,275
# receiving assessment within 14 days	176	123	123	136	558	85	46	48	90	269	147	179	170	212	708
# not receiving assessment within 14 days	58	59	73	63	253	111	202	186	239	738	159	142	127	139	567
% receiving assessment within 14 days	75.21%	67.58%	62.76%	68.34%	68.80%	43.37%	18.55%	20.51%	27.36%	26.71%	48.04%	55.76%	57.24%	60.40%	55.53%
State Average	62.81%	61.00%	61.17%	60.75%		57.11%	54.81%	57.59%	58.55%		56.15%	56.67%	59.34%		



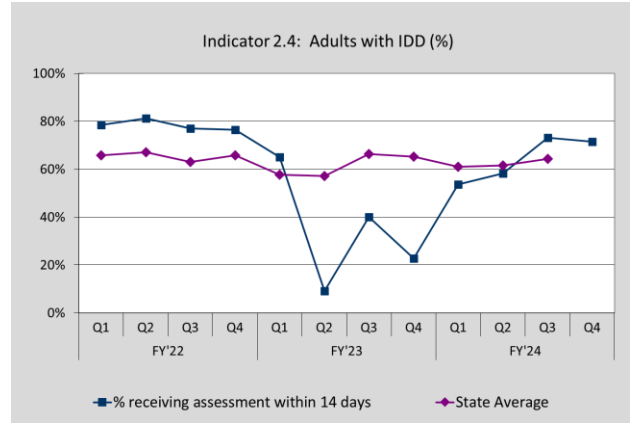
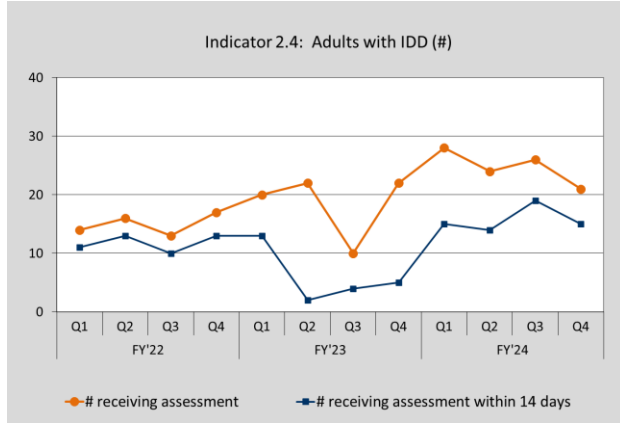
**Indicator 2.3: Children with Intellectual and Developmental Disabilities (IDD)**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# receiving assessment	35	54	45	48	182	45	42	40	36	163	41	52	61	60	214
# receiving assessment within 14 days	28	42	39	36	145	21	1	2	5	29	23	39	35	37	134
# not receiving assessment within 14 days	7	12	6	12	37	24	41	38	31	134	18	13	26	23	80
% receiving assessment within 14 days	80.00%	77.78%	86.67%	75.00%	79.67%	46.67%	2.38%	5.00%	13.89%	17.79%	56.10%	75.00%	57.38%	61.67%	62.62%
State Average	66.03%	70.49%	66.34%	62.26%		54.69%	59.99%	63.21%	65.56%		55.43%	58.41%	57.67%		



**Indicator 2.4: Adults with Intellectual and Developmental Disabilities (IDD)**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# receiving assessment	14	16	13	17	60	20	22	10	22	74	28	24	26	21	99
# receiving assessment within 14 days	11	13	10	13	47	13	2	4	5	24	15	14	19	15	63
# not receiving assessment within 14 days	3	3	3	4	13	7	20	6	17	50	13	10	7	6	36
% receiving assessment within 14 days	78.57%	81.25%	76.92%	76.47%	78.33%	65.00%	9.09%	40.00%	22.73%	32.43%	53.57%	58.33%	73.08%	71.43%	63.64%
State Average	65.77%	67.05%	63.02%	65.88%		57.74%	57.22%	66.29%	65.21%		60.96%	61.50%	64.27%		



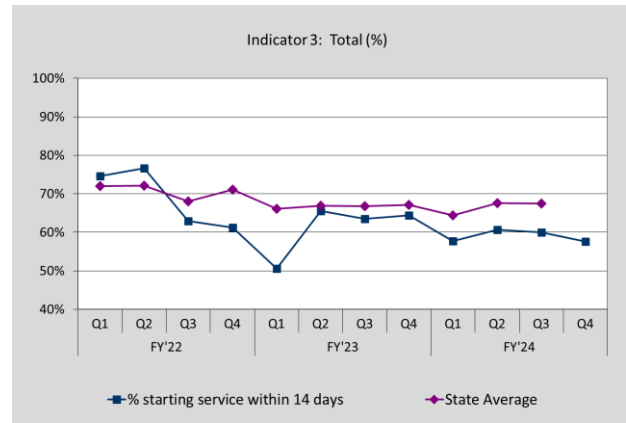
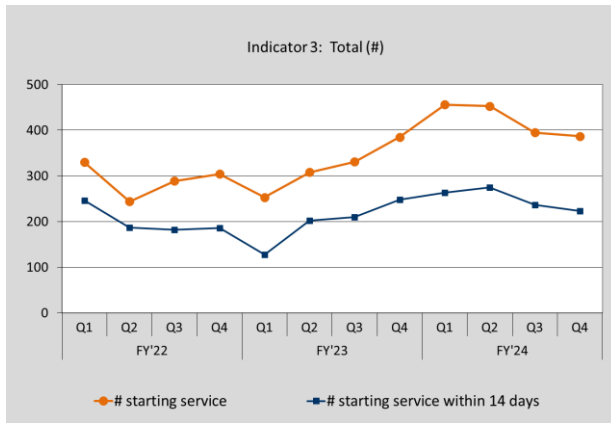
**Indicator 3\* (new): ACCESS-TIMELINESS/FIRST SERVICE**

Percentage of new persons during the quarter starting any needed on-going service within 14 days of a non-emergent face-to-face assessment with a professional. \*Effective FY20Q3, MDHHS has removed all exception reasons. Standard = No standard for first year of implementation.

*Rationale for Use: The amount of time between professional assessment and the delivery of needed treatments and supports addresses a different aspect of access to care than Indicator #2. Delay in the delivery of needed services and supports may lead to exacerbation of symptoms and distress and poorer role functioning.*

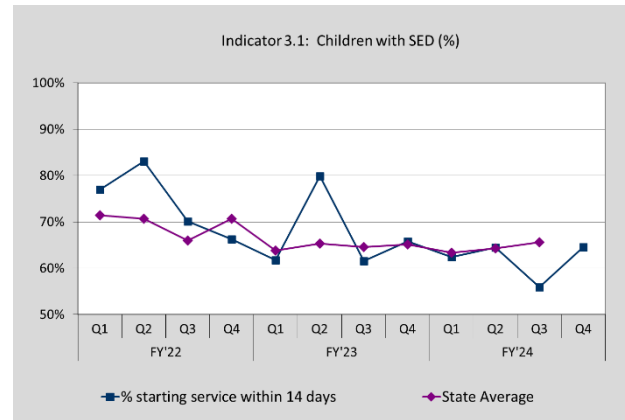
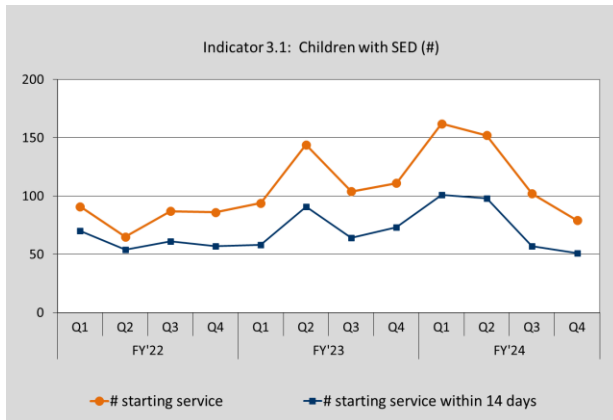
**Indicator 3: Total**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# starting service	330	244	289	304	1,167	253	308	331	385	1,277	456	453	395	387	1,691
# starting service within 14 days	246	187	182	186	801	128	202	210	248	788	263	275	237	223	998
# not starting service within 14 days	84	57	107	118	366	125	106	121	137	489	193	178	158	164	693
% starting service within 14 days	74.55%	76.64%	62.98%	61.18%	68.64%	50.59%	65.58%	63.44%	64.42%	61.71%	57.68%	60.71%	60.00%	57.62%	59.02%
State Average	71.97%	72.08%	68.01%	71.07%		66.10%	66.84%	66.76%	67.11%		64.36%	67.60%	67.46%		



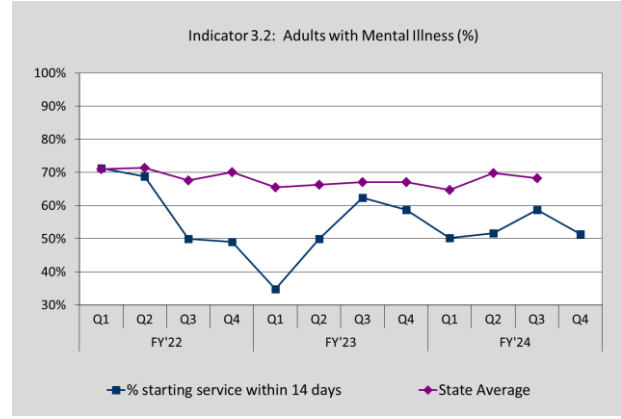
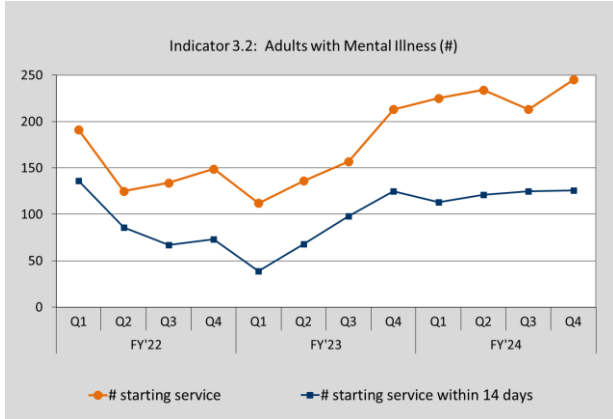
**Indicator 3.1: Children with Serious Emotional Disturbances (SED)**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# starting service	91	65	87	86	329	94	144	104	111	453	162	152	102	79	495
# starting service within 14 days	70	54	61	57	242	58	91	64	73	286	101	98	57	51	307
# not starting service within 14 days	21	11	26	29	87	36	23	40	38	137	61	54	48	28	191
% starting service within 14 days	76.92%	83.08%	70.11%	66.28%	73.56%	61.70%	79.82%	61.54%	65.77%	63.13%	62.35%	64.47%	55.88%	64.56%	62.02%
State Average	71.37%	70.67%	65.95%	70.68%		63.85%	65.30%	64.56%	65.14%		63.31%	64.27%	65.55%		



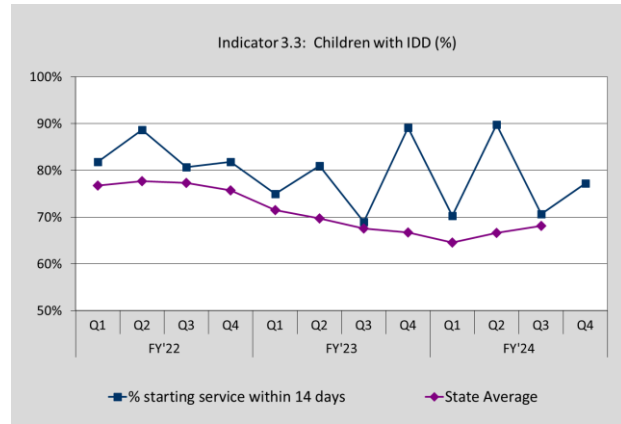
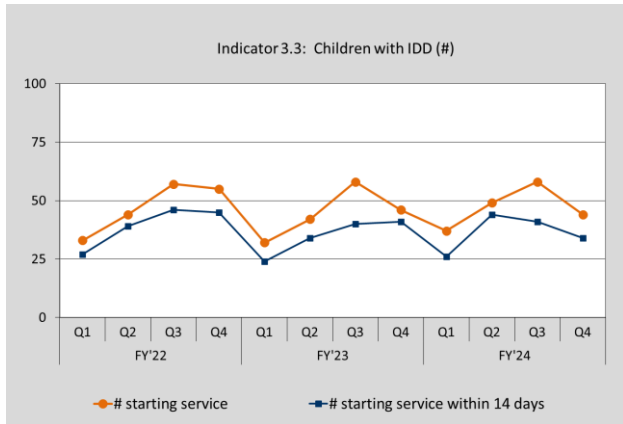
**Indicator 3.2: Adults with Mental Illness (MI)**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# starting service	191	125	134	149	599	112	136	157	213	618	225	234	213	245	917
# starting service within 14 days	136	86	67	73	362	39	68	98	125	330	113	121	125	126	485
# not starting service within 14 days	55	39	67	76	237	73	68	59	88	288	112	113	88	119	432
% starting service within 14 days	71.20%	68.80%	50.00%	48.99%	60.43%	34.82%	50.00%	62.42%	58.69%	53.40%	50.22%	51.71%	58.69%	51.43%	52.89%
State Average	71.03%	71.44%	67.53%	70.12%		65.52%	66.25%	67.09%	67.06%		64.77%	69.80%	68.24%		



**Indicator 3.3: Children with Intellectual and Developmental Disabilities (IDD)**

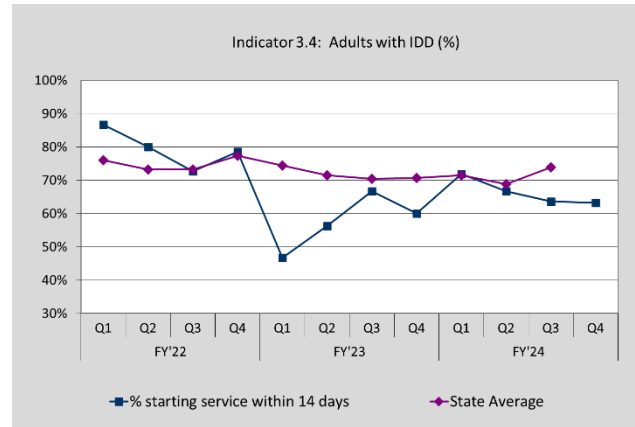
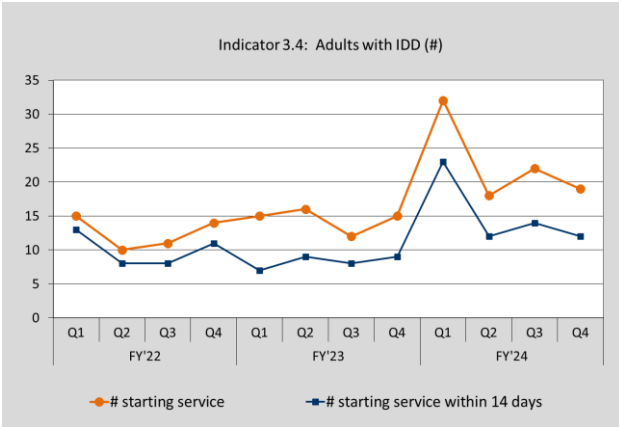
	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# starting service	33	44	57	55	189	32	42	58	46	178	37	49	58	44	188
# starting service within 14 days	27	39	46	45	157	24	34	40	41	139	26	44	41	34	145
# not starting service within 14 days	6	5	11	10	32	8	8	18	5	39	11	5	17	10	43
% starting service within 14 days	81.82%	88.64%	80.70%	81.82%	83.07%	75.00%	80.95%	68.97%	89.13%	78.09%	70.27%	89.80%	70.69%	77.27%	77.13%
State Average	76.75%	77.72%	77.33%	75.69%		71.56%	69.76%	67.59%	66.78%		64.60%	66.63%	68.14%		





**Indicator 3.4: Adults with Intellectual and Developmental Disabilities (IDD)**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# starting service	15	10	11	14	50	15	16	12	15	58	32	18	22	19	91
# starting service within 14 days	13	8	8	11	40	7	9	8	9	33	23	12	14	12	61
# not starting service within 14 days	2	2	3	3	10	8	7	4	6	25	9	6	8	7	30
% starting service within 14 days	86.67%	80.00%	72.73%	78.57%	80.00%	46.67%	56.25%	66.67%	60.00%	56.90%	71.88%	66.67%	63.64%	63.16%	67.03%
State Average	76.03%	73.18%	73.22%	77.31%		74.37%	71.46%	70.40%	70.72%		71.42%	68.83%	73.84%		



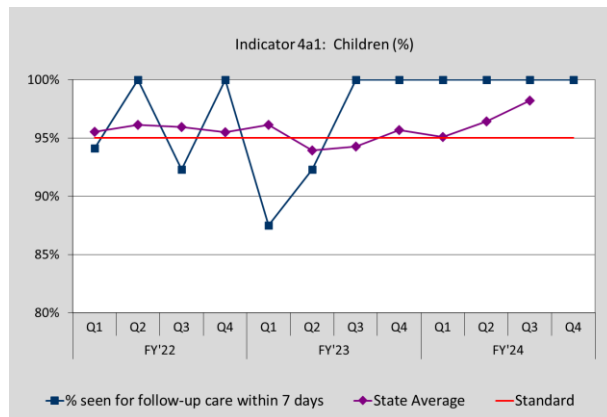
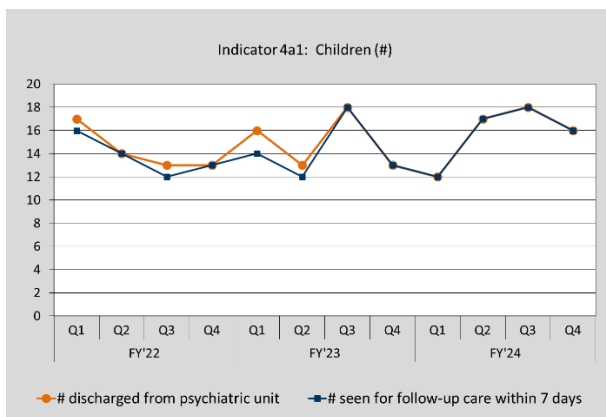
**Indicator 4a: ACCESS-CONTINUITY OF CARE**

The percentage of discharges from a psychiatric inpatient unit during the quarter that were seen for follow-up care within 7 days. Standard = 95%

*Rationale for Use: When responsibility for the care of an individual shifts from one organization to another, it is important that services remain relatively uninterrupted and continuous. Otherwise, the quality of care and consumer outcomes may suffer. This is an indicator required by the federal Substance Abuse and Mental Health Services Administration.*

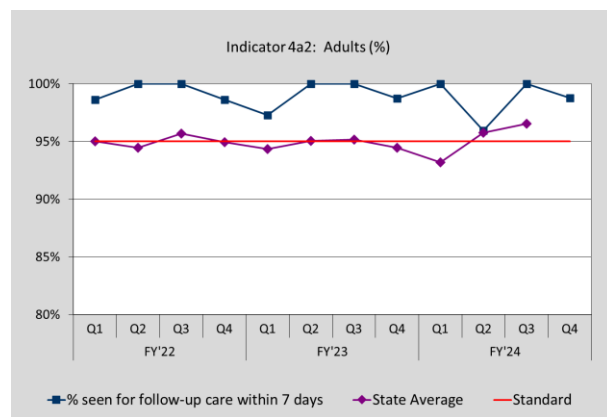
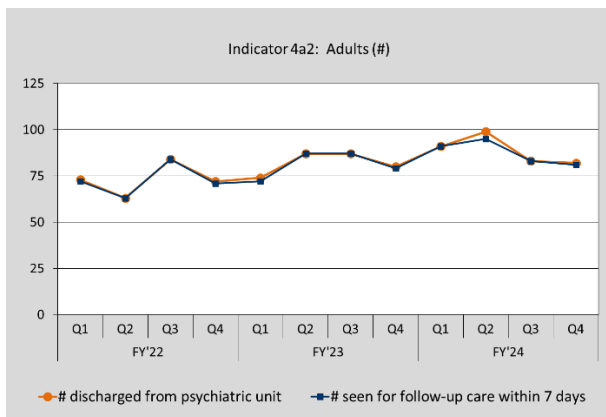
**Indicator 4a1: Children**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# discharged from psychiatric unit	17	14	13	13	57	16	13	18	13	60	12	17	18	16	63
# seen for follow-up care within 7 days	16	14	12	13	55	14	12	18	13	57	12	17	18	16	63
# not seen for follow-up care within 7 days	1	0	1	0	2	2	1	0	0	3	0	0	0	0	0
% seen for follow-up care within 7 days	94.12%	100.00%	92.31%	100.00%	96.49%	87.50%	92.31%	100.00%	100.00%	95.00%	100.00%	100.00%	100.00%	100.00%	100.00%
State Average	95.53%	96.11%	95.94%	95.50%		96.11%	93.94%	94.27%	95.69%		95.09%	96.43%	98.21%		
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%



**Indicator 4a2: Adults**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# discharged from psychiatric unit	73	63	84	72	292	74	87	87	80	328	91	99	83	82	355
# seen for follow-up care within 7 days	72	63	84	71	290	72	87	87	79	325	91	95	83	81	350
# not seen for follow-up care within 7 days	1	0	0	1	2	2	0	0	1	3	0	4	0	5	
% seen for follow-up care within 7 days	98.63%	100.00%	100.00%	98.61%	99.32%	97.30%	100.00%	100.00%	98.75%	99.09%	100.00%	95.96%	100.00%	98.78%	98.59%
State Average	95.00%	94.47%	95.69%	94.92%		94.34%	95.04%	95.18%	94.45%		93.20%	95.75%	96.55%		
Standard	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%



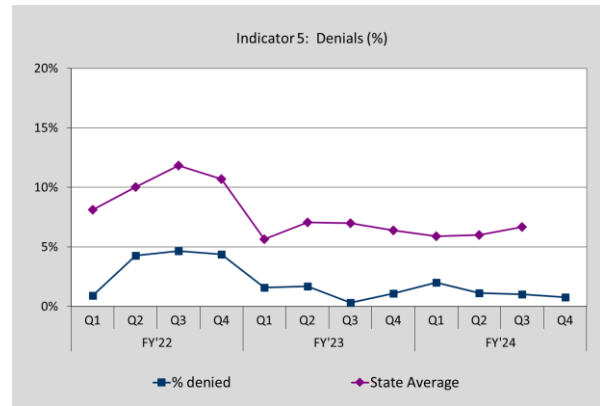
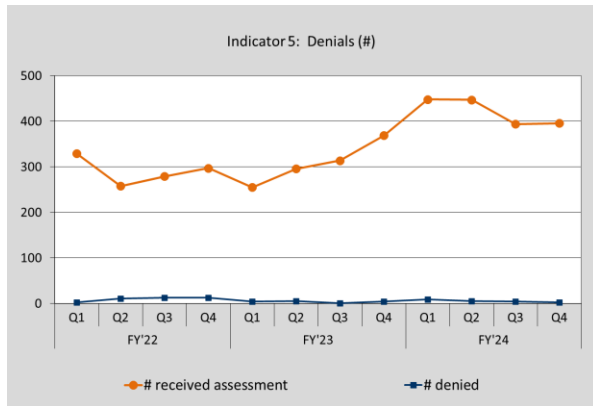
**Indicator 5: ACCESS-DENIALS**

Percentage of face-to-face assessments with professionals during the quarter that result in denials.

*Rationale for Use: As managed care organizations, CMHSPs are responsible for exercising appropriate control of entry into the public mental health system. The professional assessment represents one of the first opportunities for a CMHSP to control access to its non-emergent services and supports.*

**Indicator 5**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# received assessment	329	258	279	297	1,163	255	296	314	369	1,234	448	447	394	396	1,685
# denied	3	11	13	13	40	4	5	1	4	14	9	5	4	3	21
% denied	0.91%	4.26%	4.66%	4.38%	3.44%	1.57%	1.69%	0.32%	1.08%	1.13%	2.01%	1.12%	1.02%	0.76%	1.25%
State Average	8.11%	10.02%	11.84%	10.70%		5.63%	7.06%	6.98%	6.38%		5.90%	6.00%	6.65%		



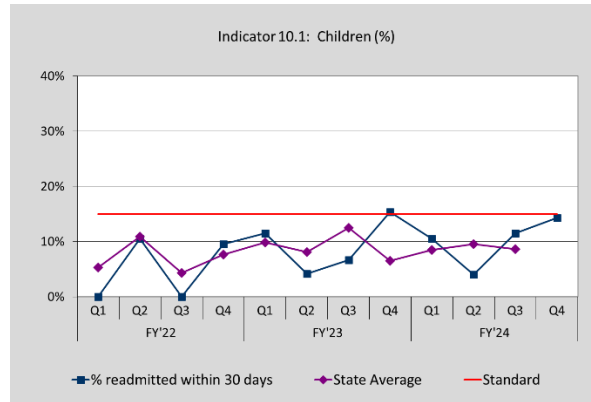
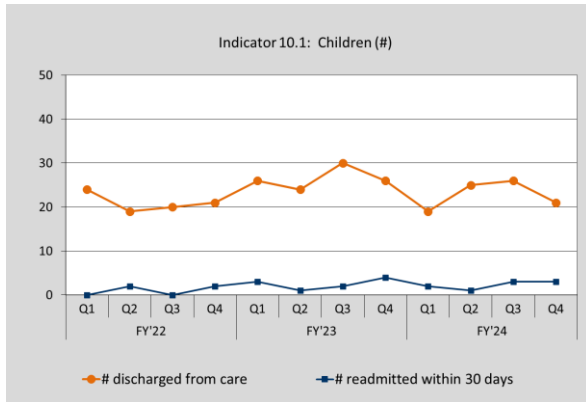
**Indicator 10: OUTCOME: INPATIENT RECIDIVISM**

The percentage of readmissions of children and adults during the quarter to an inpatient psychiatric unit within 30 days of discharge. Standard = 15% or less

*Rationale for Use: For some people with mental illness, the occasional use of psychiatric inpatient care is essential. However, rapid readmission following discharge may suggest that people were prematurely discharged or that the post discharge follow-up was not timely or sufficient. This indicator assessed whether CMHSPs are meeting the Department’s standard of no more than 15 percent of people discharged from inpatient units are being readmitted within 30 days.*

**Indicator 10.1: Children**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# discharged from care	24	19	20	21	84	26	24	30	26	106	19	25	26	21	91
# readmitted within 30 days	0	2	0	2	4	3	1	2	4	10	2	1	3	3	9
% readmitted within 30 days	0.00%	10.53%	0.00%	9.52%	4.76%	11.54%	4.17%	6.67%	15.38%	9.43%	10.53%	4.00%	11.54%	14.29%	9.89%
State Average	5.28%	10.93%	4.33%	7.63%		9.81%	8.11%	12.49%	6.48%		8.51%	9.52%	8.66%		
Standard	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%



**Indicator 10.2: Adults**

	FY'22					FY'23					FY'24				
	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL	Q1	Q2	Q3	Q4	TOTAL
# discharged from care	114	110	142	131	497	129	161	164	158	612	147	138	128	152	565
# readmitted within 30 days	6	10	16	14	46	14	26	20	11	71	10	13	16	20	59
% readmitted within 30 days	5.26%	9.09%	11.27%	10.69%	9.26%	10.85%	16.15%	12.20%	6.96%	11.60%	6.80%	9.42%	12.50%	13.16%	10.44%
State Average	8.83%	12.15%	10.08%	10.09%		10.34%	9.81%	14.38%	10.20%		10.75%	10.23%	12.01%		
Standard	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%	15%

