



SAGINAW COUNTY  
COMMUNITY MENTAL  
HEALTH AUTHORITY



2014/2015  
PROGRESS REPORT



# Exploring New Waters

From the Board Chair and the CEO



On January 20, 1969, an Englishman named John Fairfax set out, alone, from the Canary Islands in a rowboat. Six months later, he landed in Florida — the first man to row, solo, across the Atlantic Ocean.

His achievement was little noticed by the world. Only hours after Fairfax rowed ashore, Neil Armstrong put the first human footprints on the moon.

We see a similar overshadowing today. For six years, we have been overwhelmed with news coverage, commentary and discussion about nationwide healthcare reform. It has obscured what may be an even larger, more fundamental and more impactful change: redefining what “healthcare” truly means. And in that arena, SCCMHA is, like John Fairfax, exploring new waters.

The ocean we’re crossing is called Population Health Management (PHM). It is a way to bridge the gap between two traditional systems. Our individual healthcare system identifies and treats illness and injury in a single person. Our public health system works to improve the health of the whole population, in part through preventive medicine.

The success of PHM depends on what the World Health Organization calls “intersectoral” action planning — impacting factors that, while outside the traditional healthcare delivery system, affect the health of people.

Over the last several years, our organization has begun to master intersectoral action planning ... in part because behavioral health is so closely linked to physical health.

We’ve seen that type of planning in the roles we’ve played in the Saginaw MAX System of Care, our Primary Behavioral Health Care Integration Transformation, the Saginaw Community Care HUB and affiliated programs, Saginaw Pathways to Better Health, the Early Childhood Home Visiting partners and the newly funded Michigan Children’s Health Access Program — all of which you can learn more about in this report.

Some of these activities seem like a departure from what one might think of as “mental health.” And that’s the point. Mental health services must be oriented and integrated with primary healthcare like never before. Not only because a more holistic approach better meets the total needs of a consumer ... but because we all realize the extent to which behavioral health affects physical health. Addressing physical and behavioral health needs concurrently improves outcomes for both. And it helps consumers access, activate and engage with primary healthcare.

This is critical for SCCMHA’s traditional consumers — people with serious and persistent mental illness and intellectual and developmental disabilities. On average, they die 25 years earlier than average, mostly because of preventable and untreated chronic diseases.

But it’s also critical for people who are not, and have traditionally not been, our consumers. Nationally, 75 percent of people with behavioral health disorders are receiving some kind of active medical treatment — but not for their behavioral health disorders.

We must remember that behavioral health disorders include not just schizophrenia, bipolar disorder and other serious and persistent illnesses. They include a long list of other conditions: from anxiety disorders, depression, gambling addictions, eating disorders and substance abuse disorders ... to post-traumatic stress disorder and the long-term effects of stress — whether it’s from a high-paying job or from living on the street.

Without treatment, these disorders will not take care of themselves. And they are likely to interfere with the patient’s physical wellness.

What we bring to the intersectoral table today is not only our expertise in treating mental health and addiction disorders, but our mastery of consumer-centric support services and our expert navigation of the human services landscape in the consumers’ neighborhoods and communities. We are the facilitators between traditional healthcare service and other non-healthcare services that, when offered together, will increase positive outcomes.

Together with our partners in education, law enforcement, faith-based community, human services and healthcare, we have mature and purposeful collaborations that have become, if we may boast a bit, the envy of the state. And while those collaborations make us proud, more importantly, they offer better services and improved outcomes for those we serve, for their families, and for our community and the region.

It’s not rowing across the Atlantic. It’s not setting foot on the moon. But it is, we believe, a giant leap for the people of Saginaw County.



Sandra M. Lindsey,  
CEO, SCCMHA



Philip Grimaldi,  
Chair, SCCMHA Board of Directors



## Innovative Healthcare, Practices and Philosophies

Saginaw County Community Mental Health Authority (SCCMHA) understands that many of the people we serve are at risk of dying an average of 25 years earlier than the general population. While most people might think this may be due to a person's mental illness, statistics are clear that adults with mental illness are dying from preventable and treatable conditions.

SCCMHA is partnering with consumers to lead healthier lives. We recognize that being healthy means that when a person seeks care from a primary care provider, the provider understands that person's physical and mental health needs. SCCMHA's innovative effort in developing integrated care for consumers was recognized by being awarded a four year grant from the Substance Abuse and Mental Health Services Administration (SAMHSA) in October 2014. The grant, **Primary Behavioral Health Care Integration**, is intended to support SCCMHA's ongoing commitment to identify, monitor and assist consumers in managing their chronic health conditions such as heart disease, diabetes and high blood pressure, including coordination of their care in our community. SCCMHA is also working to support consumers in achieving better health by helping them to develop a personal wellness goal and to follow their doctor's advice. We are working together as a team so

consumers might understand that getting healthier may mean more activity, making better food choices and decreasing or stopping smoking. At the same time, we recognize that being healthy means the consumer's medical provider and SCCMHA must remain jointly focused on both mental and physical health needs. This model is called "Health Home" and is recognized in Michigan as a model that provides an array of services such as care coordination, health education and support for individuals with serious mental illness and substance use disorders that have chronic health care conditions.

SCCMHA's longstanding partnership with Health Delivery, Inc. (HDI) and Advanced Care Pharmacy makes our home base at 500 Hancock the perfect place to launch an initiative like Health Home in Saginaw County. By bringing together the quality healthcare of HDI and the innovative behavioral healthcare options through SCCMHA, consumers are able to receive "whole person" healthcare — primary and mental health care, as well as prescriptions — all in one location at SCCMHA.

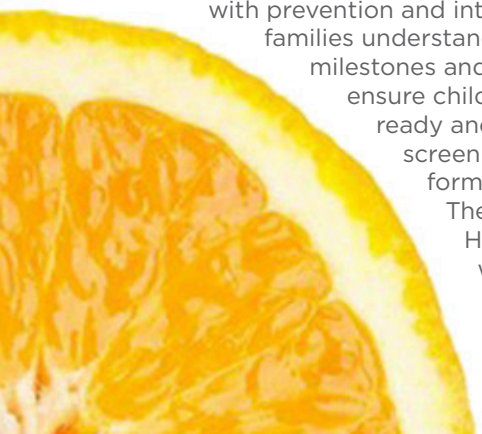




Health Home isn't the only integrated care resource housed at SCCMHA. The **Saginaw Community Care HUB**, which is operated by SCCMHA, serves as the central access point for support through **Saginaw Pathways to Better Health**, **Early Childhood Home Visiting partners**, and soon, **the Michigan Children's Health Access Program**. Adults across the age spectrum (18 to seniors) in Saginaw and adjacent counties who are eligible for or enrolled in Medicare and/or Medicaid who have two or more chronic conditions. Clients are assigned a Community Health Worker who will help educate them about their conditions, promote healthy behaviors and facilitate access to needed health and social services such as housing, food and transportation. The Early Childhood Home Visiting partners provide families with prevention and intervention services, help families understand specific developmental milestones and help children reach them, ensure children are kindergarten ready and provide overall health screenings throughout their formative developmental years. The Michigan Children's Health Access Program, which will soon be coming under the Community

Care HUB umbrella, works exclusively with children on Medicaid and is designed to create a system for children to access quality coordinated preventative care through medical homes.

Integrating healthcare means that we not only take strides in our own programs but that we reach out and create partnerships with providers and resources in the community as well, meeting consumers where they are and making services more accessible to those who need them the most. SCCMHA has been committed to building relationships throughout the community to provide the most comprehensive care possible at all stages of life. Through collaborations with HDI, Partners in Pediatrics, area hospitals like Covenant HealthCare, St. Mary's of Michigan, McLaren Bay Region and many more healthcare providers, as well as specialized support providers, we are working towards a larger system that will assess and address mental health needs of patients of all ages at the same time they are receiving care for other general or chronic health purposes. The success of a healthy community rests on our ability to provide quality care and supports to those most in need, and SCCMHA is proud to be leading the charge toward integrating the best behavioral healthcare with the best primary healthcare in Saginaw County and beyond.





Successful healthcare integration needs innovative practices as well, to keep the movement evolving to meet the diverse needs of our population in Saginaw. SCCMHA has long been a leader in innovative practices, and has recently implemented new models that are not only groundbreaking for the mental health field across the state, but across the nation.

For the past year, Medical Director Ann Marie Tadeo, M.D. and her staff have been utilizing a technology called **GeneSight by Assurex Health** at SCCMHA to assist in medication reviews with consumers. Using this system, the medical staff sends cheek swabs of participating consumers to a GeneSight lab where they are analyzed. Based on the genetics of the individual tested, the report outlines which medications are going to be the most effective, which ones should be approached with caution and which ones should be avoided altogether. “The goal of this technology is to reduce the trial and error time for finding the right treatment plan for consumers and cutting down on the expensive hospital costs due to visits for unexpected side effects and ineffective medications,” explained Dr. Tadeo. “The future of individualized healthcare is here and we are ahead of the curve in Saginaw.”

Another new practice that SCCMHA is excited to be implementing is the Living Room model for people experiencing a mental health crisis. This model, relatively new to the mental health field in general, creates a more comfortable, less formal place for people to go who are experiencing a mental health crisis. Historically, an individual experiencing a mental health crisis had few options for support through the immediate situation and many often wound up in emergency rooms or interacting with law enforcement. The Living Room model is designed to be a resource that catches people before a crisis becomes so severe that emergency medical attention is needed by providing a more calming environment for someone to retreat to and talk with a mental health professional throughout the crisis. The Living Room crisis model at SCCMHA is expected to be fully operational by May 2015 and will be staffed by peers and mental health professionals who will be able to provide medical intervention if necessary.

Perhaps one of the most important models we adhere to at SCCMHA is the peer support and recovery movement that can be found throughout all aspects of our agency, but most especially at the **Friends for Recovery Center** and **Bayside Lodge Clubhouse** located in the Bayside Plaza on Genesee Avenue. The Friends for Recovery Center operates as a 100-percent consumer-run facility designed to serve adults in Saginaw County who have been diagnosed with

severe mental illness. Consumers who visit this drop-in center have a variety of activities available to them to improve their overall health and wellness, including classes on yoga, healthy cooking, financial budgeting and a variety of other health and wellness topics.

Bayside Lodge Clubhouse is a psychosocial rehabilitation program following the clubhouse model first introduced in New York City at Fountain House. It is currently managed by Training and Treatment Innovations, Incorporated (TTI), a non-profit agency under contract with SCCMHA. The Clubhouse is designed around a member-driven Work Ordered Day where consumers receiving mental health services invest their time and talents, so that the entire clubhouse community becomes more confident and competent in their employment, independent living and educational goals. Through working to achieve these goals in the Clubhouse’s Administration, Boutique, Kitchen and Snackbar work units, many Clubhouse members have obtained both supported and independent employment, moved into more independent living environments and housing, and have built meaningful relationships with each other and others in the community. One key feature of Bayside is the focus on assisting members in becoming job ready and the Transitional Employment Program (TE), in which the Clubhouse obtains employment positions in the community, worked and supported, solely for Clubhouse members.

SCCMHA firmly believes that every person deserves a belief in potential, a right to dream and an opportunity to achieve, regardless of mental or physical health challenges. It’s a vision that we keep in the forefront of everything that we do and use as a guide in developing partnerships and initiatives that help us achieve this goal. It’s a vision that we can’t accomplish alone and are proud to share with our numerous community and business partners. Times are changing and the face of healthcare is evolving to meet the individualized needs of patients like never before — we are excited to be at the forefront of these changes in our community and in our own practices, and are determined to help create a system of care that establishes a platform for all health consumers to have a voice in how they receive care.

# Helping to create a healthy community.

## Healthcare

SCCMHA partners with Health Delivery, Inc., Advanced Care Pharmacy, Covenant HealthCare, St. Mary's of Michigan, Partners in Pediatrics and many more healthcare providers in the community to build a system of care that is becoming integrated and holistic. By bringing together quality healthcare and behavioral healthcare, the overall health and wellbeing of consumers and the community increases.

## Workforce

Supported Employment through SCCMHA provides support to consumers seeking competitive part-time and full-time employment in the community. Numerous businesses and organizations in the Saginaw area partner with SCCMHA to provide paid positions specifically for mental health consumers, offering the opportunity to earn competitive wages and productively contribute to the community.

## Transportation

SCCMHA provides transportation services to mental health consumers who require rides to and from day programs, doctor appointments, special events and more. Traveling over 375,000 miles each year, our busses and vans play a critical role in keeping people active, engaged and healthy.

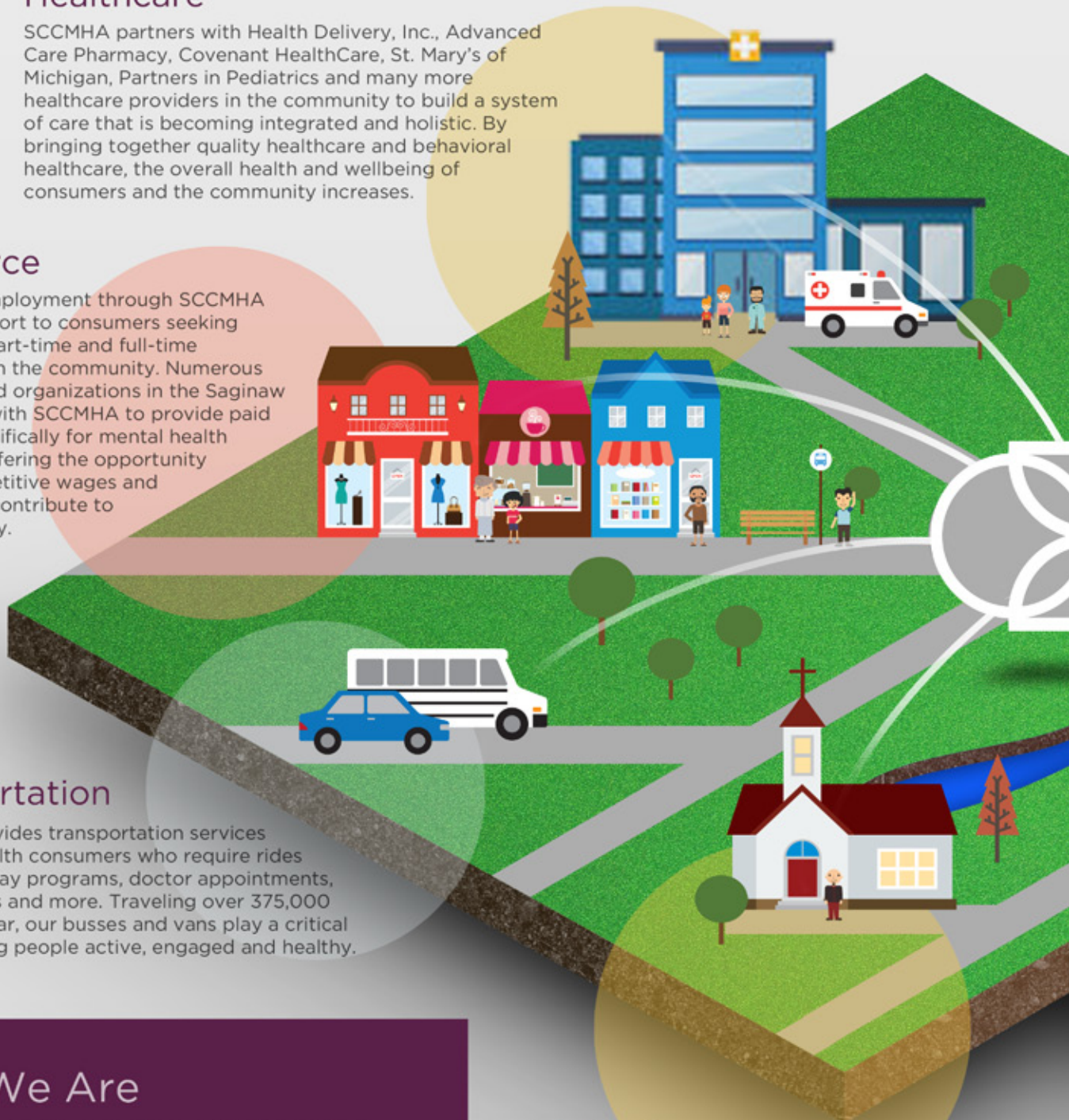
## Who We Are

SCCMHA is a network of organizations that serves youth, families and adults with developmental and intellectual disabilities, serious emotional disorders and behavioral challenges, mental illness and substance use disorders living in Saginaw County.

To learn more or to get help, visit [sccmha.org](http://sccmha.org) or call 989-797-3559.

## Faith-Based

In an effort to reduce the stigma and misunderstanding often associated with mental illness, SCCMHA offers training to faith-based leaders, including cultural competencies and Mental Health First Aid. And, under the direction of Saginaw MAX System of Care, we help faith organizations embrace individuals to help them develop and implement plans to create positive change in their lives.





## Law Enforcement & Courts

Local law enforcement frequently interacts with people who have mental illness, intellectual or developmental disabilities, emotional challenges or substance use disorders. SCCMHA provides training and support to help law enforcement approach and effectively handle people with mental health needs and when appropriate, divert them from jail. We also partner with the court system to create innovative alternatives for individuals with mental illness and substance use challenges, using alternative methods of resolution instead of traditional incarceration. Partnerships are especially strong with the Adult Felony Drug Court and Mental Health Court.



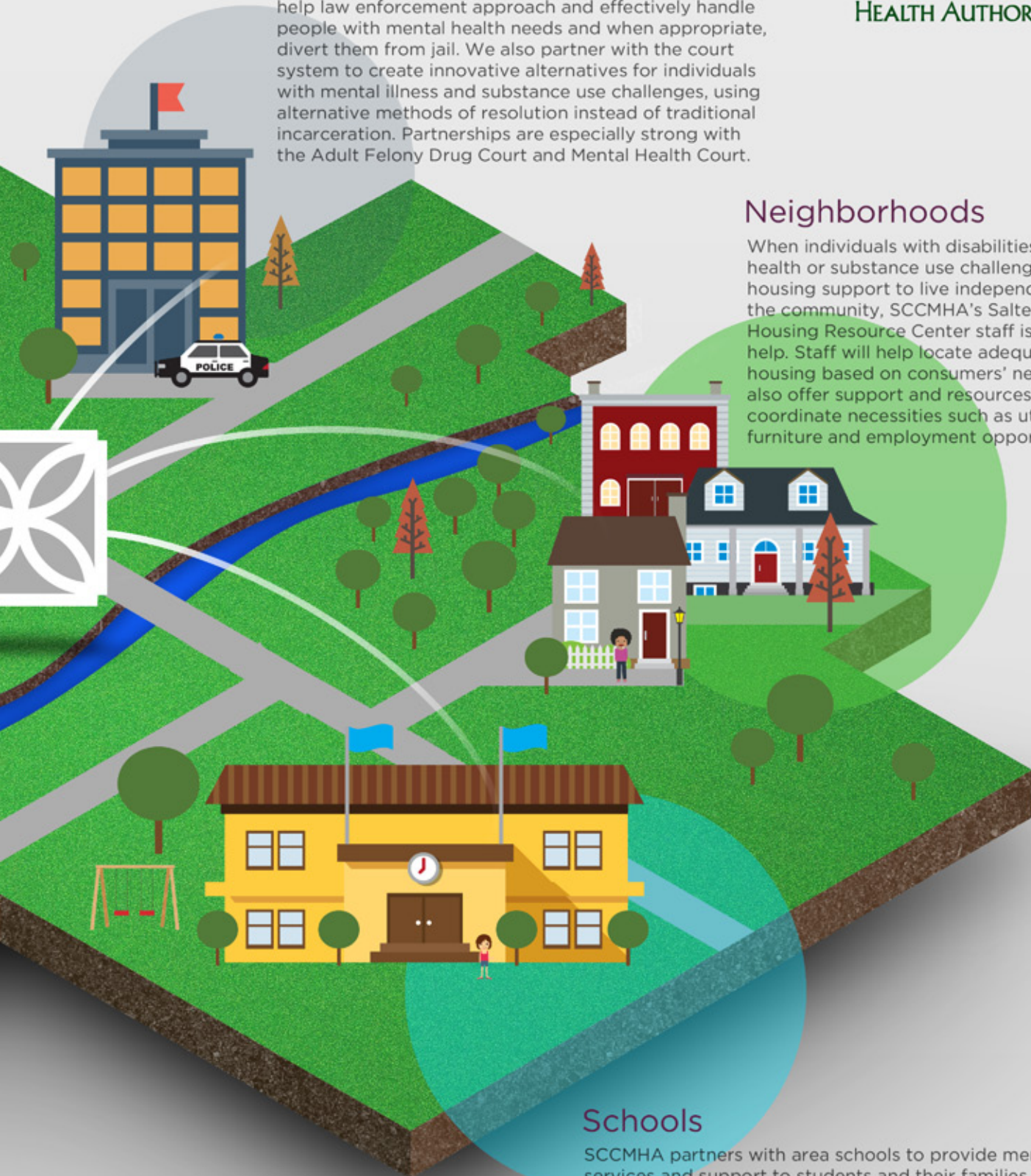
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## Neighborhoods

When individuals with disabilities, mental health or substance use challenges need housing support to live independently in the community, SCCMHA's Salter Place Housing Resource Center staff is there to help. Staff will help locate adequate housing based on consumers' needs and also offer support and resources to coordinate necessities such as utilities, furniture and employment opportunities.

## Schools

SCCMHA partners with area schools to provide mental health services and support to students and their families. The Mobile Urgent Treatment Team (MUTT) provides care to children who experience a crisis during classroom hours. This helps to avoid as much lost educational time as possible. SCCMHA also provides training to teachers so they can recognize and provide initial help to young people experiencing a mental health crisis or substance use problem.



## Innovative Living Supports

To live a healthy, happy, independent life is a dream shared by many and SCCMHA fully believes that it is a dream that should be accessible to all, regardless of physical, mental, behavioral and substance use challenges one might face. We have made a commitment to providing services and supports to all consumers to help them achieve independent lifestyles, whatever that independence looks like to them. From independent living and housing supports to residential group homes, supported employment and self-determination, consumers have the ability to determine how they receive care and how they will live their life to the fullest in the community.

**SCCMHA's Supported Employment unit**, responsible for helping consumers seek and maintain competitive part-time and full-time employment in the community, currently provides support to approximately 70 consumers. Referrals come from case management teams at SCCMHA but also from contracted case management teams at Saginaw Psychological Services and Training and Treatment Innovations. The staff at the Supported Employment unit keeps up-to-date lists of employment opportunities, helps consumers build resumes and apply for open positions, performs mock interviews and researches and coordinates any needed training for consumers. Most recently, SCCMHA purchased new vending machines to be used solely for the purpose of providing transitional temporary jobs that teach consumers to be responsible for ordering and stocking food items, managing inventory and the like. 100% of all proceeds from the vending machines are used to fund consumer wages, training, maintenance of machines and additional product supply.

**The Self Determination team** at SCCMHA is currently working with approximately 90 consumers who have decided they are ready for the freedom, authority and responsibility of living a more independent lifestyle. The model gives consumers

and guardians more control over the use of the Medicaid dollars that are set aside for consumer care, with the support and coordination of SCCMHA staff. With Self Determination, the consumer or guardian is able to look at the services and supports they are already receiving or that they might need and decide if there is a different or more creative way of meeting the consumer's needs.

"With Self Determination, the first question we like to ask consumers is 'What kind of life do you want to live?'" explained Nancy Clark, SCCMHA Self Determination supervisor. "Our mission is to empower individuals who may never have had a chance before now to live life like everyone else. We are built around being creative with funds to achieve the dreams and goals that consumers set for themselves. They are telling us what they want their life to look like, and we are listening and figuring out how to try to make that happen."

Having a place to call your own is a dream many consumers also have, and SCCMHA is happy to connect these individuals to resources that enable them to live with a level of independence that is right for them. Sometimes that means living in a residential care setting, other times it means living with roommates, while some flourish living in a place of their own. **SCCMHA's Salter Place Housing Resource Center** is run by a team of dedicated staff that assists consumers who are ready to take the step of living independently in the community, and helps these individuals find resources to make the transition successful.

Salter Place primarily administers three different rental assistance grants through the U.S. Department of Housing and Urban Development and the Projects for Assistance in Transitions from Homelessness grant through the Substance Abuse and Mental Health Services Administration. When individuals identified as disabled or having mental health and substance use challenges request housing support, Salter Place staff helps them locate an adequate apartment or house to rent based on their needs, get set up with utilities, find furnishings for their new home and locate employment opportunities through referrals to SCCMHA's Supported Employment program and other resources like Michigan Works. Currently Salter Place assists 82 household units with housing supports. Of those 82 households, 52 are individuals and 30 are family units. Of the 30 families, there are an additional 73 dependents that reside in the supported housing units.



## Innovative Resources to Help in a Crisis

A crisis, by its very nature, suggests that there are some circumstances that just can't be planned for. SCCMHA recognizes that even the most thought-out treatment and care plans can't prepare consumers, families and professionals for the twists and turns of life, and has taken great strides in improving the understanding and available resources for mental and behavioral health crisis situations. The goal is to have supports in place that continue to promote the recovery process despite the immediate crisis situation. Despite the best plans, crises still emerge for consumers with mental illness and other disabilities. A significant amount of the time the crisis intersects with law enforcement.

Perhaps one of the most significant partnerships SCCMHA has continued to develop is with the police serving the Saginaw community. Over this past year, 65 Saginaw law enforcement officers attended and participated in mental health awareness training which aims to help them better understand how to safely and effectively interact with mental health consumers in the community. Additionally, **Crisis Intervention staff** at SCCMHA regularly attend shift roll calls with Saginaw City Police where they discuss methods to de-escalate challenging behavior when approaching consumers with acute mental health symptoms, national trends and helpful information. Keeping first responders informed on effective mental health practices is the first step, and possibly one of the most important, in ensuring that mental health crisis in the community are handled in the most effective and safe manner for everyone involved.

SCCMHA is also proud to offer **MUTT (Mobile Urgent Treatment Team)** services to youth and families in the community that need support during crisis situations. Designed as a prevention and crisis intervention service for children and families involved in services through SCCMHA or their partners, MUTT has multiple teams and is made up of staff from the Family Services Unit and Wraparound SCCMHA and the local juvenile justice system.

When a child who is receiving mental health services is experiencing a crisis, day or night, MUTT is available as an alternative resource to support the child and family through the situation and avoid costly hospitalizations or unnecessary involvement with juvenile justice. The service is being utilized by area schools as well, to help children who experience a crisis during classroom hours avoid as much lost educational time as possible. The MUTT team on duty visits the child where the crisis is happening, whether at home or school, and helps them through the immediate situation. This summer, MUTT staff will also be available to provide supports to summer camps while school is out of session.

Currently there are 26 families actively receiving MUTT services during the evenings and weekends, and six families actively receiving daytime MUTT services.

## Innovative Recovery Through the Courts

Court systems are designed to oversee the justice process for society as a whole, determining fair and just penalties for crimes that have been committed in the community. However, traditional penalties for individuals with mental illness and substance abuse challenges who commit minor to severe offences don't always fit the crime. SCCMHA, the Saginaw County 10<sup>th</sup> Circuit Court, and 70<sup>th</sup> District Court have joined forces to create innovative alternatives for these individuals, offering options that emphasize accountability and recovery as opposed to incarceration.

**The Saginaw County 10<sup>th</sup> Circuit Adult Felony Drug Court**, established in 2012, aims to improve the overall quality of life in the community by providing a court supervised program for substance use offenders with goals of enhancing public safety, reducing crime, more effectively holding offenders accountable and transforming offenders into positive contributing members of the community.

"SCCMHA has been a very supportive aspect of our Drug Court here in Saginaw," said Court Coordinator Susan Smith. "During the planning stages, they provided direction as far as available substance treatments and identified resources in our community as well. From the beginning, SCCMHA has been represented on our Advisory Board."

Since the Drug Court became operational in October 2013, nine participants have graduated from the program. In the 2014 calendar year, 43 participants were also involved in the treatment program at varying stages. Drug Court intervention has three stages with an average duration of five months for each stage. There is an expectation and plan for the participant to relapse along the way so some stages may take longer, but on average the intervention lasts for 20-24 months.

**The Saginaw County Mental Health Court**; a partnership of the Saginaw County Sheriff's Department, the Office of the Saginaw County Prosecutor, 70<sup>th</sup> District Court, 10<sup>th</sup> Circuit Court and SCCMHA; is a diversion opportunity for misdemeanor offenders and some felony offenders who are mentally ill and have not been successful in their compliance with treatment. It removes defendants from the crowded courtrooms and places them in a new courtroom environment — an environment where they undergo treatment and counseling, make regular appearances before the judge and are monitored closely for program compliance.

The Mental Health Court in Saginaw became operational in May 2013 and currently has 20 active participants who are involved at varying stages. Since beginning operations, Saginaw Mental Health Court has had seven successful graduations from the program. The mental health court intervention on average runs 12 months.



## Innovative Progress Through Education

Nelson Mandela once said “Education is the most powerful weapon which you can use to change the world.” While we may not change the world, SCCMHA is determined to make positive changes in our community, and that starts with educating people who work, live, lead and play here about the intricacies of mental illness, substance abuse and developmental disabilities.

**The Continuing Education Department** at SCCMHA oversees a wide variety of internal and community trainings that aim to shed light on what mental illness really looks like and how each of us in our individual roles can make an impact on the health and wellbeing of our community. There can be no progress without shared understanding and knowledge.

Over the past year, SCCMHA has provided numerous open classes for Community Safety, Cultural and Linguistic Competency, Mental Health Ambassador Training, Youth Mental Health First Aid, Adult Mental Health First Aid, System of Care 101, Post Traumatic Stress Disorder (PTSD), Substance Abuse Disorder and much more in addition to internal trainings that are required for all staff and providers. Listed below are just some of the community partners who have actively participated in SCCMHA facilitated trainings over the past 12 months:

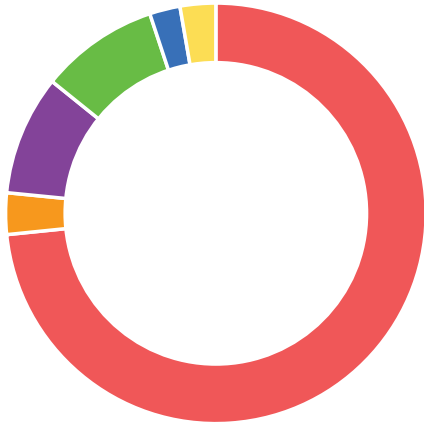
- Saginaw County Drug Court
- Saginaw City Police
- STARS Transportation
- Saginaw Public Schools
- Saginaw Public Libraries
- Saginaw Intermediate School District
- Covenant HealthCare
- St. Mary’s of Michigan

- Michigan State Police
- Bay County Circuit Court
- Saginaw County Court System
- Saginaw County Veteran’s Court
- Saginaw County Juvenile Justice System
- First Ward Community Center
- CAN Council Great Lakes Bay Region
- Saginaw County Department of Human Services
- Substance Abuse Treatment and Prevention Services
- Saginaw County Sheriff’s Department
- Saginaw County Commission on Aging
- Child and Family Services of Saginaw
- HealthSource Saginaw
- Parents, Families, Citizens of Saginaw County
- Saginaw Pathways to Better Health
- Faith-Based Community

Notable training numbers from the past year include:

- 866 people trained in CPR
- 883 people trained in First Aid
- 645 people trained in either Adult Mental Health First Aid, Youth Mental Health First Aid or both
- 70 people became Mental Health Ambassadors
- 44 community partners attended PTSD and Substance Abuse Disorder training
- 2,204 people trained in Recipient Rights
- 87 community partners attended a seminar with Saginaw City Police on Community Safety
- 65 Saginaw law enforcement officers trained in Mental Health Awareness

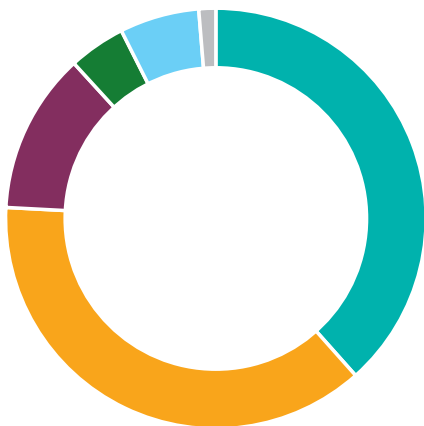
# FY 2014 Financial Information



## Revenue Summary

- Medicaid: **\$50,493,501**
- Healthy Michigan: **\$2,191,763**
- General Fund: **\$6,346,267**
- Grants: **\$6,277,397**
- Local: **\$1,615,568**
- Other: **\$1,882,955**

Total: **\$68,807,451**



## Expenses Summary

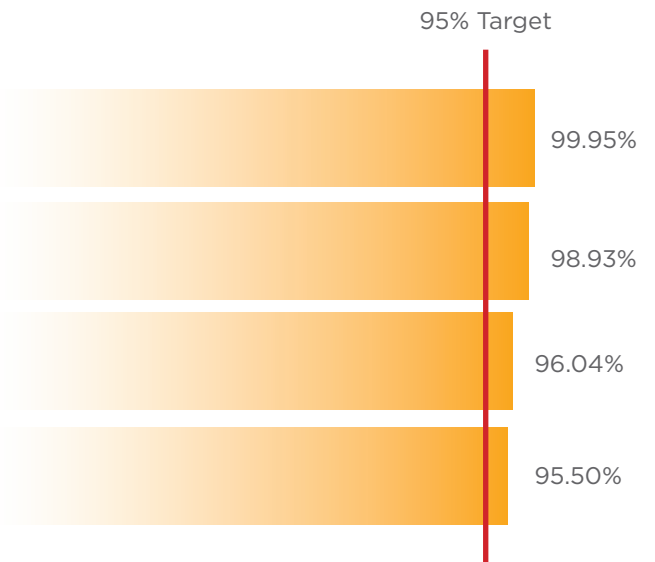
- Adults with Mental Illness: **\$26,170,391**
- Adults with Intellectual and Developmental Disabilities: **\$25,481,764**
- Children with Serious Emotional Disturbance: **\$8,427,889**
- Children with Intellectual and Developmental Disabilities: **\$2,976,743**
- Other Programs: **\$4,166,065**
- HRA/PA530/Provider Tax: **\$887,265**

Total: **\$68,110,117**

# Performance

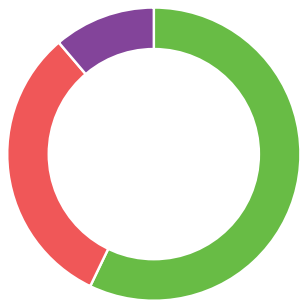
## Key Performance Indicators

- % of persons receiving a pre-admission screening for psychiatric inpatient care for whom the disposition was completed within 3 hours
- % of persons receiving a face-to-face assessment with a professional within 14 calendar days of a non-emergent request for service
- % of new persons starting any needed on-going services within 14 days of a non-emergent assessment with a professional
- % of persons discharged from a psychiatric inpatient unit that were seen for follow-up care within 7 days



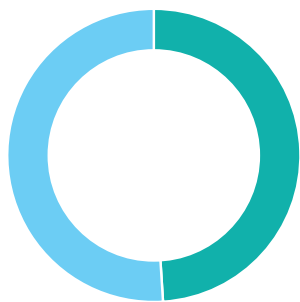
# FY 2014 Service Information

## The Consumers We Serve



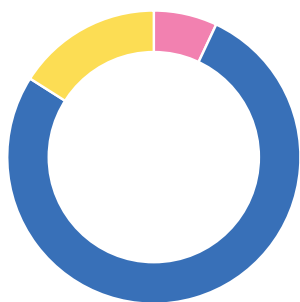
### Race

- White: **56%**
- Black or African American: **33%**
- Other: **11%**



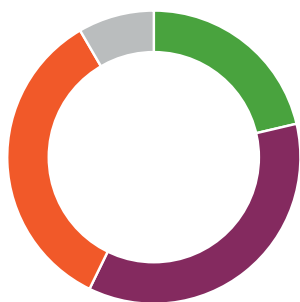
### Gender

- Female: **49%**
- Male: **51%**



### Ethnicity

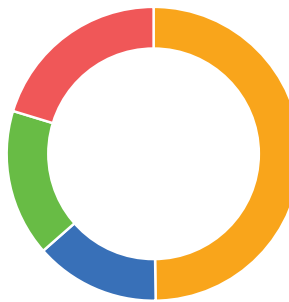
- Hispanic or Latino: **7%**
- Non Hispanic or Latino: **77%**
- Unknown: **16%**



### Age

- 0-17: **21%**
- 18-39: **36%**
- 40-64: **35%**
- 65+: **8%**

## Number of Consumers Served 2014 Unduplicated



- Adults with Mental Illness: **3,228 (50%)**
- Children with Serious Emotional Disturbance: **892 (14%)**
- Persons with Intellectual and Developmental Disabilities: **1,049 (16%)**
- Persons with Substance Use Disorder: **1,316 (20%)**

## Types of Services Provided/ Numbers of Persons Served

Assertive Community Tx	52
Assessment	3,168
Case Coordination	2,514
Community Living Supports	808
Crisis	2,325
Enhanced Health Services	404
Family Training	190
Housing Assistance	128
Inpatient Hospitalization	567
Medication Management	519
Peer Support Services	566
Respite	293
Specialized Residential	291
Substance Use Disorder Tx	1,316
Therapy	989
Vocational Supports	521
Wraparound	100

# 2014 Network Service Providers

## **Specialized Residential**

Alternative Community Living, Inc. dba New Passages  
Angel's Place Corporation  
Bay Human Services  
Beacon Harbor Homes, Inc.  
Beacon Specialized Living Services, Inc.  
Bethesda Lutheran Communities, Inc.  
Bright Vision Services LLC  
Caldana Adult Care Services, Inc.  
CAC for the Deaf and Hard of Hearing  
Central State Community Services, Inc.  
Holy Cross Children's Services  
HomeLife, Inc.  
Hope Network Behavioral Health Services  
Hope Network Southeast  
Hope Network West Michigan  
Hopkins AFC Homes, Inc.  
Independent Living Solutions, LLC  
Inter-Disciplinary Advantage, Inc.  
Jayden Transitional Housing  
Kneaded Angels Adult Living  
Krasinski AFC, Inc.  
Lighthouse, Inc.  
New Beginnings AFC  
Patton AFC  
Pine Rest  
Resident Advancement, Inc.  
ResCare Premier  
St. Louis Center  
Schiavone Enterprises, Ltd.  
Sunnyside Home  
The Prosperity House  
Valley Residential Services, Inc.  
Wallace Street Partners

## **Supported Independent Housing (SIP)**

Beacon Harbor Homes, Inc.  
Bethesda Lutheran Communities, Inc.  
Bright Vision Services, LLC  
Independent Living Solutions, LLC

Krasinski Independent  
Open Arms, Inc.

## **Community Living Support (CLS)**

APS Employment Services  
Bethesda Lutheran Communities, Inc.  
Marina Coats  
Stella Edwards  
Alyssa Elavich  
Emily Hoffman  
Jayden Transitional Housing  
JSP Homes  
Rex Kingsbury  
Lutheran Social Services of Michigan  
Maxim Healthcare Services, Inc.  
Matt Miller  
Mackenzie Modrall  
Kayla Redmond  
Jodi Stalsberg  
Samantha Turner

## **Respite**

APS Employment Services  
Lutheran Social Services of Michigan  
Maxim Healthcare Services, Inc.  
St. Mary's Guardian Angel Respite

## **Choice Voucher/Enhanced Health**

William Leichner, LLMP  
New Horizon's Rehabilitation Services, Inc.  
Paramount Rehabilitation Services  
Ann Raphael  
SCCMHA Choice Voucher  
SCCMHA Enhanced Health Services  
Daniel Tranberg, Ph.D., L.P.

## **Autism**

ABA Pathways, LLC  
ABC Resources, PC  
Autism Center of Central Michigan  
Children's Therapy Corner  
Saginaw Psychological Services, Inc.  
Westlund Guidance Clinic

## **Inpatient**

BABH-Physician Services at Bay Reg. Medical Center  
McLaren/Bay Regional  
BCA StoneCrest Center  
Havenwyck Hospital  
HealthSource Saginaw  
McLaren Bay Psychiatric Associates  
MidMichigan Medical Center-Midland  
Pine Rest Christian Mental Health Services  
The Memorial Hospital dba Memorial Healthcare  
Trinity Health-Michigan dba St. Mary's Health Care

## **Children's Outpatient Clinic/Children's Case Management**

Saginaw Psychological Services, Inc.  
SCCMHA Family Services Unit  
SCCMHA Wraparound Unit  
Westlund Guidance Clinic

## **Crisis**

Alternative Community Living, Inc. dba New Passages  
APS Employment Services  
Michigan Center for Positive Living Supports-MCPLS  
SCCMHA Centralized Access Intake  
SCCMHA Crisis Intervention Services

## **Adult Outpatient Clinic (OPC)/Case Management (CSM)/Assertive Community Treatment (ACT)/Support Coordination (SC)/Independent Facilitation (IF)**

Case Management of Michigan  
Disability Network  
Saginaw Psychological Services, Inc.  
SCCMHA Community Supports Services  
SCCMHA OBRA/PASARR Unit  
SCCMHA Support Coordination Services  
Training and Treatment Innovations, Inc.

## **Clubhouse/Employment/Skill Building/Drop-In Center**

Friends for Recovery Center  
SCCMHA Community Ties North  
SCCMHA Community Ties South  
STEP - Services To Enhance Potential  
St. Mary's Guardian Angel Respite & Adult Day Services  
SVRC Industries, Inc.  
Training and Treatment Innovations, Inc.

## **Pharmacy**

Advanced Care Pharmacy Services, Saginaw, L.L.C.  
Advanced Care Pharmacy Medication Drop Service Program

## **Substance Abuse**

### **Prevention Providers**

First Ward Community Center  
Hearth Home c/o Health Delivery, Inc.  
Prevention & Youth Services  
Sacred Heart Rehabilitation Center

Saginaw City Police

### **Treatment Providers**

Dot Caring Centers  
Harbor Hall Treatment Services  
HealthSource Saginaw  
Kairos Healthcare  
Professional Psychological & Psychiatric Services  
Sacred Heart Rehabilitation  
Saginaw Odyssey House  
Saginaw Psychological Services  
Ten Sixteen Recovery Network  
Wedgewood Christian Services

## **Fiscal Intermediaries**

Stuart Wilson, CPA, P.C.

## **Limited English Proficiency**

Interpretalk  
V.O.I.C.E.

## Board Meeting and Committee Schedules

**Full Board Meeting**, second Monday, 5:15 p.m.

**Ends Committee**, second Tuesday, 5:00 p.m.

**Recipient Rights Advisory Committee**, third Wednesday, 5:00 p.m., bi-monthly

**Executive Limitations Committee**, fourth Wednesday, 5:00 p.m.

**Governance Committee**, meetings quarterly, to be determined by established calendar

## Contact Information

### SCCMHA Main Location

500 Hancock St.  
Saginaw, MI 48602  
(989) 797-3400

**SCCMHA General Information/Switchboard**  
(989) 797-3400

**Service Authorization and Access**  
(800) 258-8678

**Office of the CEO**  
(989) 797-3501

**TDD** (Hearing Impaired)  
(989) 797-3460

**Recipient Rights Office & Customer Services**  
(989) 797-3452

**Crisis Center: Crisis Receptionist** (8 a.m. – 5 p.m.)  
(989) 797-3476

**Crisis Center** (24 hours/after hours)  
(989) 792-9732

**Toll Free** (24 hours/after hours)  
(800) 233-0022

## Other Locations

### Albert & Woods Professional Development & Business Center

1 Germania Platz  
Saginaw, MI 48602  
(989) 797-3400

### Community Ties North

3830 Lamson St.  
Saginaw, MI 48601  
(989) 272-7208

### Community Ties South

17940 Lincoln  
New Lothrop, MI 48460  
(989) 845-7336

### Towerline Supports Coordination

1040 Towerline Rd.  
Saginaw, MI 48601  
(989) 754-2288

### SCCMHA Child, Family & Youth Services

3875 Bay Rd., Suite 7N  
Saginaw, MI 48603  
(989) 797-3400

