

PROGRESS



SAGINAW COUNTY
COMMUNITY MENTAL
HEALTH AUTHORITY

2012-2013

Vision Statement

A belief in potential. A right to dream. An opportunity to achieve.

As the public manager of supports and services for citizens with mental illness, developmental disabilities and chemical dependency and their families, SCCMHA actively strives to develop a system of care and a community that values and embraces the potential and contributions of all individuals with disabilities.

Mission Statement

HEAT, PRESSURE AND BRILLIANCE FROM THE BOARD CHAIR & CEO

We've all seen graphite, in the form of a pencil lead. We've all seen charcoal. Although it's not a common household item like it once was, most of us have seen coal. And most of us have seen a diamond.

It's amazing that all of these things are forms of the same basic material. The difference is the intense heat and pressure that turns the same carbon into the pure, exquisite crystal that's known for its beauty and its hardness.

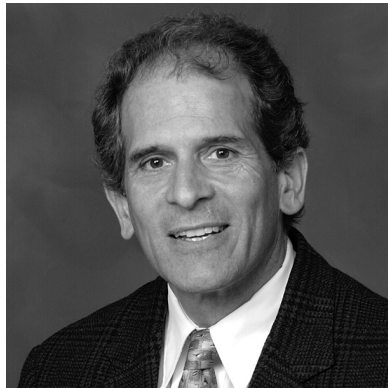
Over the past four or five years, Saginaw County Community Mental Health Authority has been subjected to some intense heat and pressure, as well.

Much of that heat and pressure has been financial. Many of our revenue sources have decreased or remained flat, while the need for our services, and the costs of delivering them, have increased. It's been difficult, and sometimes painful, to bring our budget in line. But we've been successful.

Today, we have a balanced budget with favorability. What's emerged from the heat and pressure is, we think, very much like a diamond. And there are many ways in which our organization shines today.

Perhaps most visible is how we've been able to reinvest to expand and improve many of our facilities. We are finally in a position to increase services and now have more space to do so.

Last year we purchased the former Germania Town and Country Club and we have spent all of this year renovating it. The Albert and Woods Professional Development & Business Center will soon house many of our administrative departments. The building will be dedicated in late July and named for two long



Philip Grimaldi
Board Chairman

standing SCCMHA Board members Ray Albert and Robert Woods, Jr. This will allow us to renovate space at our 500 Hancock headquarters for a new program design for Central Intake and Access and Crisis Services. We'll also have an expanded suite for Health Delivery, Inc. — so our facility better reflects our philosophy of health care integration. It should also help ease our historic

parking challenges at 500 Hancock.

We're also renovating our campus at Bay Road and West Genesee — building out space for a new Consumer Drop-In and Wellness Center. We'll soon start expanding the Salter Housing Resource Center there, as well.



Sandra M. Lindsey,
CEO

In addition to these investments, we have also renovated the former Boys and Girls Club building in Merrill Park which will now serve as the Association for Children's Mental Health and Saginaw MAX System of Care Family and Youth Resource Center.

SCCMHA has also continued to invest in community partnerships, such as the new Mental Health Court and serving as the Michigan Pathways to Better Health Community HUB for Community Health Workers, continuing to build on this HUB to help organize and support a home visiting services network of talented and experienced local agencies that serve young children and families. We are additionally expanding Shelter Plus Care activity to help the housing assistance providers in town. Furthermore, our continued commitment to our work with other partners in Saginaw with regard to the Disproportionate Minority Contact project to both understand the causes and to implement strategies to address the high percentages of kids of color and their families' involvement with child welfare and juvenile justice systems is unwavering.

Continued...

FROM THE BOARD CHAIR & CEO CONTINUED

Finally, the partnership that may be hard to see, but is critical to the transformation of the public mental health system is the new regionalization efforts underway to develop new entities that will manage the specialty Medicaid program for persons with mental health conditions, those with developmental and intellectual disabilities and those persons with substance use disorders. With 11 other Community Mental Health Service Programs (CMHSPs), we have created a new regional entity that allows us to enter into a new contract with the state to manage the Medicaid Specialty Services benefit starting in 2014. The new region covers 21 counties and will affect more than 350,000 Medicaid consumers.

We continue to invest and expand evidence-based practice and interventions. We're training the workforce to implement the state's new autism spectrum disorders benefit, and, with the Michigan Department of Human Services and Family Court, have begun development of multi-dimensional therapeutic foster care. We're also using a new tool to measure treatment and service


outcomes.

Like everyone else in the healthcare business, we're closely watching the development and implementation of provisions of the Affordable Care Act. There will be an increased focus on integrating behavioral and physical healthcare, so we are working on a number of initiatives to help our organization better support the mind-body connection in health.


Like a diamond, SCCMHA has many facets. They reflect and magnify the brilliance of the human spirit within each one of our consumers. That brilliance is what has kept us going through the toughest times.

We know we face more heat and pressure in the future. But the experience of the past several years tells us that not only can we take it — it will help SCCMHA and its consumers shine even more brightly.


Philip Grimaldi, Board Chairman



Sandra M. Lindsey, CEO

SCCMHA's new poster campaign, which includes six diverse messages, will soon be on display throughout the Saginaw community.



I have a
mental
illness

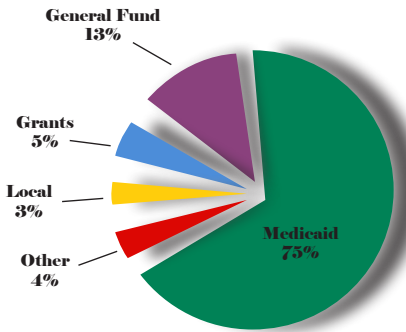
Mental illness isn't something we should try to hide or be ashamed of. Your mind's health is part of your body's health. We're here to make sure you get the best care for both.


SAGINAW COUNTY
COMMUNITY MENTAL
HEALTH AUTHORITY

www.SCCMHA.org

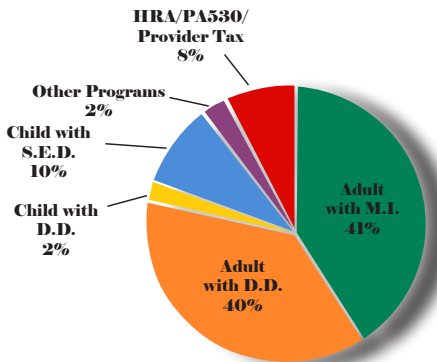
SUMMARY OF SERVICES PROVIDED

Fiscal Year 2012 Revenue



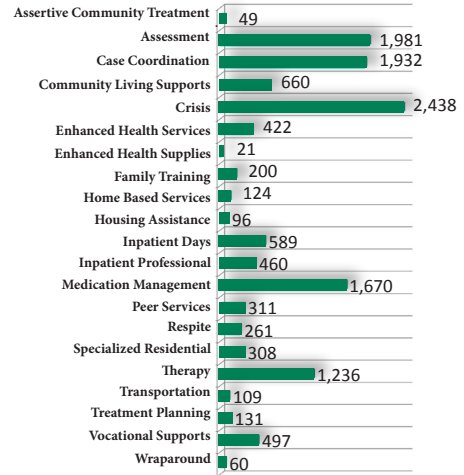
Medicaid	\$47,596,193
General Fund	\$8,245,459
Grants	\$3,253,228
Local	\$1,621,675
Other	\$2,544,148
Total	\$63,260,703

Fiscal Year 2012 Expenditures



Adult with M.I.	\$25,104,240
Adult with D.D.	\$24,338,263
Child with S.E.D.	\$6,235,572
Child with D.D.	\$968,460
Other Programs	\$1,537,344
HRA/PA530/Provider Tax	\$3,117,709
Total	\$61,301,588

Type of Services

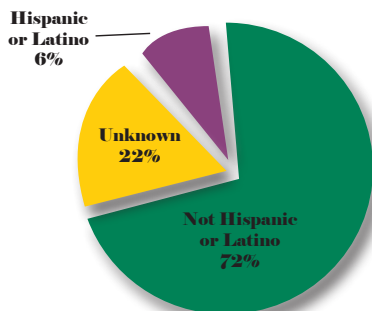


Number of Consumers Served (Unduplicated)

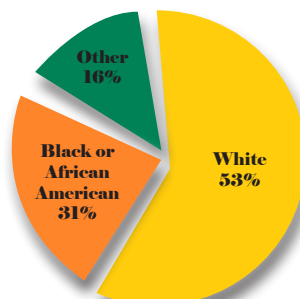
Adults with Mental Illness	3,176
Children with Serious Emotional Disturbance	766
Persons with Developmental Disabilities	532
Persons with Mental Illness and Developmental Disabilities	439
Persons with Substance Use Disorders	338
Total	5,251

Consumer Demographics

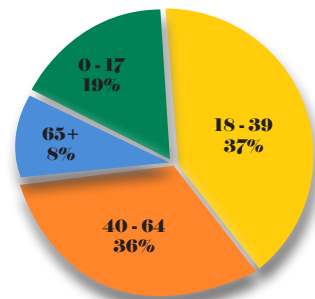
Ethnicity



Race



Age



ACCESSIBLE, AFFORDABLE, QUALITY HEALTH CARE: THE TRIPLE AIM

ANNUAL REPORT ON QUALITY

Health care as we have known it for the past several generations is undergoing tremendous change. Accessible, affordable, quality health care has become the topic of health reform dialog at national, state and local levels. The change is fast paced and driven by many forces. Whether through social policy or information technology or applied science, the status quo of every dimension of health care is being challenged with the Triple Aim: to improve patient experience, to improve outcomes and to reduce cost.

What is accessible? What would you add to your wish list of accessibility?

- Same day or next day appointment when you call,
- Having a health provider of the specialty that you need in your community,
- Having a primary care provider willing to accept your insurance,
- Getting an immediate personal response to a phone call,
- Not having to take a full day off work for a simple appointment.





What is affordable? What would you add to your wish list of affordability?

- Out of pocket costs for copays which are within our individual means,
- Plan costs for employers and public payers which are within our collective means,
- Health services that are efficiently provided, not wasteful,
- Health systems which are coordinated to provide efficient care,
- Well care which prevents the need for sick care.

What is quality? How would you measure good quality health care?

- Getting well or not getting sick?
- Recovery from illness or injury?
- Health care providers who are credentialed, competent, using evidence based practices?
- Health care professionals who are culturally competent?

Key Performance Indicators

	Target	2011	2012	Annual Average Performance
% of persons receiving a face-to-face assessment with a professional within 14 calendar days of a non-emergent request for service	> = 95%	97.4%	98.9%	
% of new persons starting any needed on-going services within 14 days of a non-emergent assessment with a professional	> = 95%	79.7%	93.9%	
% of persons discharged from a psychiatric inpatient unit that were seen for follow-up care within 7 days	> = 95%	94.5%	95.7%	
% of persons readmitted to an inpatient psychiatric unit within 30 days of discharge	> = 15%	10.8%	6.5%	

At SCCMHA we have been working hard on access, affordability and quality. Our access performance in 2012 shows we are improved in four dimensions of timeliness and our goal in 2014 is to exceed those standards. SCCMHA is partnering with Saginaw Health Plan to extend insurance coverage for mental health care to hundreds of people who would not otherwise be able to pay for services. SCCMHA is partnering with Health Delivery Inc. to improve both the quality of mental health services and physical health care through new models of integrated service delivery. SCCMHA is driven by the Triple Aim. We are focusing our quality program where it counts.

LIVING WELL THE PATH TO RECOVERY

SCCMHA continued to support consumer and workforce health and wellness through a variety of methods in 2012. For consumers, recovery and wellness are strongly linked. During 2012, SAMHSA expanded the definition of recovery to include the four broad dimensions of health, home, purpose and community. Health means overcoming or managing one's disease(s) or symptoms -- for example, abstaining from use of alcohol, illicit drugs, and non-prescription medications if one has an addiction problem – and for everyone in recovery, making informed, healthy choices that support physical and emotional wellbeing. Home refers to a stable and safe place to live. SAMHSA defines purpose as meaningful daily activities, such as a job, school, volunteerism, family caretaking, or creative endeavors, and the independence, income and resources to participate in society. Community refers to relationships and social networks that provide support, friendship, love and home. SAMHSA also refreshed its 10 guiding principles of recovery: hope; person-driven; many pathways; holistic; peers and allies; relationship and social networks; culturally based and influenced; addresses trauma; individual, family and community strengths and responsibility; and respect.

As part of the new case manager and supports coordinator training program, a specific module on consumer health and wellness was developed and completed. Now all in these roles are expected to become students of chronic conditions which often impact persons they serve, to understand basic health concepts – including risk factors and indicators - support consumer education of health and wellness issues, ensure coordination of health care services, and use varied approaches to help improve consumer health. SCCMHA goals for consumer health include primary prevention, overall wellness promotion, primary care connections, monitoring of health conditions or status, responding to or managing health issues effectively, impacting health quality positively, and accurately capturing often changing health condition information about consumers. SCCMHA incorporated many elements, including Michigan's recent enhanced statewide efforts to improve citizen's wellness, such as Governor Snyder's 4 x 4 campaign – 4 behaviors of



diet, exercise, annual exam and avoiding tobacco and 4 measures of BMI, blood pressure, cholesterol and blood sugar levels. SCCMHA also began to better incorporate wellness content in consumer education programs this year, and provided for consumers useful health tools - such as tape measures, pedometers, bottles of water and a chronic health conditions publication. SCCMHA now makes water bottles available to all visitors at the 500 Hancock location and continues their annual health fair, which is open to the community.

Some of the staff and network workforce messages this year as part of the SCCMHA wellness program included: establishing health goals, know your health numbers, humor and health, staying healthy on the go, moving more, eating nutritiously, healthy hot weather survival, health habits, and reassessing your healthy lifestyle progress. Wellness messages are on bulletin boards, in email communications, and incorporated in policies procedures and practices throughout the network.

EVERYDAY

There are heroes among us every day.

When we are children, we begin looking for heroes. Early on, a hero may be someone who drives a bright red fire engine, stands at a blackboard, carries a stethoscope, or wears a police uniform.

As we grow older, we understand that heroes don't always look or dress a certain way. They may not come with a cape or with a nametag that reads "Hero." In fact, many heroes may go unnoticed every day. Every year in May, National Mental Health Awareness Month, Saginaw County Community Mental Health Authority honors and celebrates some of these heroes in our community.

Some of the people honored this year are heroes

because of what they've done to help others in the community. Some, because of what they've done to help themselves and their families. Others have stood up for the rights of people who have a voice not often heard. They have extended a helping hand. Some have reached out for help when they have needed it most. Some have found ways to improve how we care for people with mental illness and developmental disabilities.

All of them are people with integrity, courage and creativity. They encourage us to be better people in our own lives. And they have shown us that, no matter what adversity life throws at you, you can still be well. They have shown us that the greatest heroes are often the people around us - every day.

Congratulations to our 2013 Everyday Heroes!



Santana Beverly
Everyday Hero



Royena Brown
Everyday Hero



Nick Coleman, Jr.
Everyday Hero



Naimah Davenport
Everyday Hero



Sade Henry
Everyday Hero



Brian Joubran
Everyday Hero



Larry Leaman
Everyday Hero



Willie Lytle
Everyday Hero



Diana Roberson
Everyday Hero



Austin Schmidt
Everyday Hero

EVERYDAY HEROES



Vernon Spivey
Everyday Hero



Larry Taylor
Everyday Hero



**Wendy Iken & the
St. Charles Home**
Agnes Rambo Quality
of Life Award



Rita Truss
Bernice Barlow
Community
Partnership Award



Robert White
Improving Practices
Champion Award



Patricia Letherer
Carolyn Rapson & Ted
Rapson Living the
American Dream Award



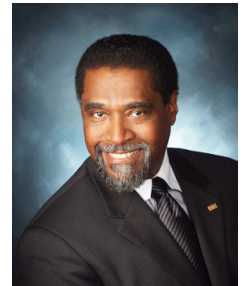
Judy Webb
Eileen & Lou Vescio
Leadership, Advocacy and
Family Support Award



**Peter, Ed and Marc
Becker - Becker**
Lawncare and
Landscaping
Special Hero



**Ruth Morrison,
Laura Burbank and
Merlyn Mills -
Cambridge Home**
Special Hero



**Darnell Earley -
City of Saginaw**
Special Hero



Julie Diaz, RN
Special Hero



Eleanor Finger
Special Hero



Dawn Garcia
Special Hero



**Jennifer Howell -
Saginaw Parole Office**
Special Hero



**Veronica Horn -
Leadership Saginaw County**
Special Hero



Diane Norman
Special Hero



Dr. Gayatri K. Shanker,
Partners in Pediatrics
Special Hero



Dr. Yvonne V. Pacquing,
Partners in Pediatrics
Special Hero



Dr. Kristan Outwater,
Partners in Pediatrics
Special Hero



Everyday Heroes



It's
no

SCCMHA's new poster campaign, which includes six diverse messages, will soon be on display throughout the Saginaw community.

Some people

A hand is shown holding a white piece of paper that has been drawn on with various colored crayons. The drawings include abstract scribbles in yellow, blue, green, and orange, as well as a more defined drawing of a face with black eyes and a red mouth. The background is a soft, out-of-focus light color. The text is overlaid on the paper and hand.

s a disability,
not a limitation

There are some things I can't do
the way you do. It doesn't make either of us
better or worse than the other. It only makes us different.
We don't believe that. And that's a limitation that hurts us all.

PARTNERSHIPS AND PROGRESS

Partnerships unite us. They move us forward and create progressive opportunities that “going it alone” doesn’t always allow. This past year at Saginaw County Community Mental Health Authority (SCCMHA), we have been proud to be a part of many continued partnerships, as well as forge new relationships within the community, in an effort to provide the best possible mental health care to Saginaw County residents, youth and families.

Perhaps the most extensive partnership currently developing is between SCCMHA and 11 other community mental health organizations throughout 21 surrounding counties as part of an initiative by the Michigan Department of Community Health to reduce the number of the state’s Specialty Prepaid Inpatient Health Plans (PIHPs) from 18 to 10, while simultaneously creating 10 regions throughout the state to be served by these PIHPs.

Saginaw County has been paired with Arenac, Bay, Clare, Clinton, Eaton, Gladwin, Gratiot, Hillsdale, Huron, Ingham, Ionia, Isabella, Jackson, Mecosta, Midland, Montcalm, Newaygo, Osceola, Shiawassee and Tuscola counties to create the Region 5 Prepaid Inpatient Health Plan (PIHP), now renamed the Mid-State Health Network.

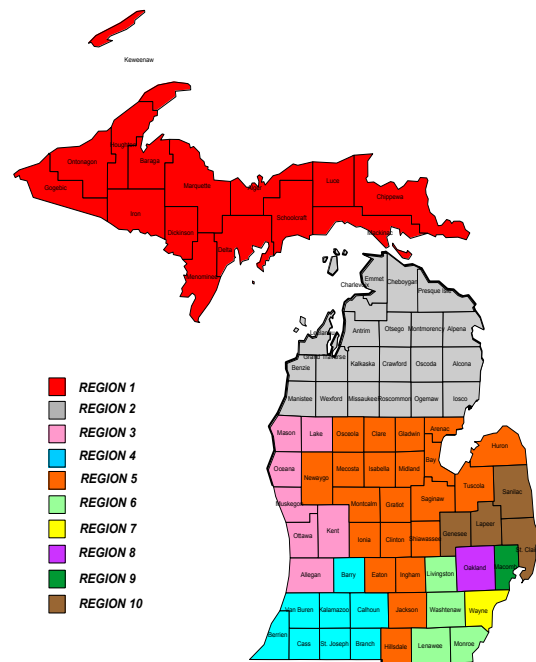
Pending approval of a renewed Waiver by the Centers for Medicare and Medicaid Services, the effective date of the PIHP restructuring initiative is set for January 1, 2014. “If we do this right, consumers shouldn’t be able to tell the difference,” said Sandra Lindsey, CEO of SCCMHA.

While quality mental health care for Saginaw County is always SCCMHA’s top priority, better overall health care is also a concern and priority. To this end, SCCMHA is involved with the Michigan Pathways to Better Health initiative and has also partnered with Health Delivery Incorporated (HDI) in an effort to make primary care services more convenient for consumers.



Members of the Mental Health Treatment Court Planning Team (Left to Right): Natividad Gonzalez, Judge A.T. Frank, Trevis Ruffin, Susie Fear, Andrea LaBean, Linda Schneider, Cynthia Joseph.

Michigan PIHP Restructure



The Michigan Pathways to Better Health initiative is a partnership between the Michigan Public Health Institute, the Michigan Department of Community Health and local community agencies designed to serve the counties of Ingham, Muskegon and Saginaw. This innovative program will deploy Community Health Workers to assist Medicaid and Medicare beneficiaries with two or more chronic conditions address social needs such as housing, food and transportation. SCCMHA serves as the fiduciary and Hub of this initiative for the Saginaw community, coordinating resources, working with community service agencies and coordinating efforts with Community Health Workers. Partners employing community health workers include Health Delivery, Inc., St. Mary’s of Michigan, and Covenant HealthCare. The Michigan Health Information Alliance and Alignment Saginaw are co-leading collaborative work to support the effort engaging healthcare service providers, social service providers and agencies serving special populations.

SCCMHA’s other partnership with HDI now provides primary care services at the 500 Hancock Street location. Its purpose is to provide all mental health consumers’ access to a primary care provider to ensure that physical health needs are also met. Since December 2012, a nurse practitioner has been available Tuesday mornings in Advanced Care Pharmacy Services on the first floor of SCCMHA. As needs continue to grow, there are plans to expand these services from one morning a week to one full day a week. Building renovations at 500 Hancock will support this expansion of service.

Partnerships and initiatives between health care providers will continue to be a primary focus for SCCMHA in the coming years and so too will partnerships between community agencies and organizations. This past year and beyond, SCCMHA has been involved with projects that include the Disproportionate Minority Contact, a project designed to assess the disproportionate representation of children of color in the Juvenile Justice and Child Protective Services decisions in Saginaw County.

SCCMHA has also helped to shape the planning for and is now serving as sole treatment provider to the new Saginaw County Mental Health Court, a program designed for adult offenders charged with a Felony, Misdemeanor or City Ordinance and who are having difficulty with managing their mental illness. Through this partnership with the Saginaw County Sheriff's Department, the Office of the Saginaw County Prosecutor, 70th District Court, 10th Circuit Court and SCCMHA, the Mental Health Court intends to improve public safety by more effective monitoring and sentencing of a defendant with a mental illness in the criminal justice system, and reduce the number of defendants with a mental illness incarcerated in the Saginaw County Jail.

Also in partnership with the Family Division of the 10th Circuit Court, an SCCMHA practitioner is on site to screen all youth entering the Saginaw County court system for mental health concerns using the MAYSI-2 diagnostic tool and makes referrals as appropriate. 2013 represents the seventh year of this partnership.

Staff from the Saginaw County Family Division of the 10th Circuit Court have also joined forces with staff from SCCMHA to form the Mobile Urgent Treatment Team (M.U.T.T.). This initiative, designed to replicate a like service in Milwaukee, WI, provides phone advice and in-home intervention to children served by SCCMHA and/or children receiving intensive probation services through the Saginaw County Family Division of the 10th Circuit Court who are at risk of being removed from their home due to a mental health crisis.

Within DHS, the state of Michigan has incentivized the development of mental health services for children who are in or at risk of out-of-home placement. SCCMHA and leaders from DHS have been working closely to develop these services in Saginaw, as well as working together to provide SED Waiver consultations through a specialized SCCMHA staff stationed in DHS offices. On top of these consultations, DHS is also providing consultations to mental health recipients involved in adult foster care to be sure they are able to obtain and preserve

their Medicaid enrollment.

A newer initiative, Saginaw MAX System of Care, working to create a tightly coordinated system of care for youth ages 6 to 17 with complex emotional and behavioral challenges in Saginaw County, continues to grow as it enters year three of its federal grant. SCCMHA serves as the fiduciary and host agency for Saginaw MAX, providing housing to staff, technical support, fund management and input in the development process of ensuring services provided in the community are family-driven and youth guided, community-based and culturally and linguistically competent.

Currently funded through Saginaw MAX System of Care, Multi-Dimensional Therapeutic Foster Care is another exciting Evidence-Based Practice partnership between SCCMHA and community agencies. This program will provide a child with foster care parents clinical support and serves as an alternative to long-term residential care with the goal of returning the child to their family or permanent home within six to nine months. Once established, referrals can be made through the courts, schools, DHS, and SCCMHA.

Where the Saginaw MAX initiative focuses on youth in the community between the ages of 6 and 17, another initiative that SCCMHA is involved in, Project Launch, focuses on children between zero and eight years of age. This initiative's early childhood wellness approach provides mental health consultations by a clinician housed within five different pediatric practices in the community. When a screening tool used during a pediatric appointment raises a red flag, a referral is made to the clinician who may consult with the family and refer to other services if necessary.

Despite the substantial changes the restructuring and partnerships are sure to bring over the coming months and years, SCCMHA's main focus will always be on the consumers and citizens of Saginaw County. These partnerships bring with them numerous opportunities to serve consumers more effectively and strengthens our mission to develop a community that embraces the potential and contributions of all individuals with disabilities. We are forging on with our partners at our side and look forward to the opportunities ahead.



BOARD MEMBERS, COMMITTEES, AND MEETING SCHEDULES

SCCMHA BOARD 2012-2013

Raymond Albert
Jill Armentrout
Steve Fresorger
Philip Grimaldi, Chair
Captain William Gutzwiller
Robin Humble
Andy Johnson, Jr.
John Pugh
Andrea Schrems
Leola Wilson
Evelyn Wolfgram
Commissioner Robert M. Woods, Jr.

CITIZENS ADVISORY COMMITTEE MEMBERSHIP 2012-2013

Lynn Bradfield
Maggie Davis
Ann Finta, Chair
Tania Hopgood
Amy Howley
Mary Langschwager
Vicki Mikolajski
Cheryl Nelson
Jim Nesbit
Merrilee Perez
Dalia Smith
Eileen Vescio
Joan Williams

RECIPIENTS RIGHTS ADVISORY COMMITTEE

Raymond Albert
Jill Armentrout
Philip Grimaldi
Captain William Gutzwiller
Robin Humble
Carol King
Evelyn Wolfgram
Commissioner Robert M. Woods Jr.

BOARD MEETING & COMMITTEE SCHEDULES

Full Board Meeting, second Monday, 5:00 p.m.

Ends Committee, fourth Monday, 5:00 p.m.

Recipient Rights Advisory Committee,
third Wednesday, 5:00 p.m., bi-monthly

Executive Limitations Committee,
fourth Wednesday, 5:00 p.m.

Governance Committee, meetings quarterly,
to be determined by established calendar

2012 NETWORK SERVICE MEMBERS

Adult Case Management (CSM)/ Assertive Community Treatment (ACT)/ Support Coordination (SC)/ Independent Facilitation (IF) Service Providers

Case Management of Michigan
Disability Network
Saginaw Psychological Services
SCCMHA Community Supports Services
SCCMHA OBRA/PASARR Unit
SCCMHA Support Coordination Services
Training & Treatment Innovations

Children's Outpatient Service Providers/ Children's Case Management

Saginaw Psychological Services
SCCMHA Family Services Unit
SCCMHA Wraparound Unit
Westlund Guidance Clinic

Choice Voucher/ Enhanced Health Service Providers

William Leichner, LLMP
Mid-Valley Interim Healthcare
Paramount Rehabilitation Services
SCCMHA Choice Voucher
SCCMHA Enhanced Health Services
Daniel Tranberg, Ph.D., L.P.

Clubhouse/Employment/Skill Building Service Providers

SCCMHA Community Ties North
SCCMHA Community Ties South
St. Mary's Guardian Angel Respite & Adult
Day Services
SVRC Industries Inc.
Training & Treatment Innovations

Community Living Support (CLS) Providers

APS Employment Services
Kelsey Arver
Bethesda Lutheran Homes and Services
Stella Edwards
Alyssa Elasivich
Jessalyn Gross

Community Living Support (CLS) Providers (continued)

Emily Hoffman
Jayden Transitional Housing
JSP Homes
Rex Kingsbury
Lutheran Social Services of Michigan
Matt Miller
Laura Moffit
Albino Ortiz
Jodi Stalsberg

Crisis Service Providers

APS Employment Services
Hope Network New Passages CRU
Michigan Center for Positive Living
Supports - MCPLS
New Passages
SCCMHA Access Unit
SCCMHA Crisis Intervention Services

Family Advocacy & Training

Association for Children's Mental Health
(ACMH)

Fiscal Intermediaries

Stuart Wilson, CPA, P.C.

Inpatient / Physician Group Providers

BABH - Physician Services at Bay Regional
Medical Center
Bay Regional Medical Center
BCA StoneCrest Center
HealthSource Saginaw
McLaren Bay Psychiatric Associates
Memorial Healthcare Center
Michigan Medical Center - Midland
Pine Rest Christian Mental Health Services
Trinity Health-Michigan dba St. Mary's
Health Care

Limited English Proficiency

Interpretalk
V.O.I.C.E. - Deaf Intervention

Pharmacy Provider

Advanced Care Pharmacy Services,
Saginaw, L.L.C.

Respite

APS Employment Services
Lutheran Social Services of Michigan
St. Mary's Guardian Angel Respite

Specialized Residential Service Providers

Angel's Place Corporation
Bay Human Services
Beacon Harbor of Saginaw
Bethesda Lutheran Homes and Services
Bright Vision Services LLC
CAC for the Deaf and Hard of Hearing
Central State Community Services Inc.
HomeLife, Inc.
Hope Network Behavioral Health Services
Hope Network New Passages
Hope Network Southeast
Hope Network West
Hopkins Homes
Independent Living Solutions, LLC
Inter-Disciplinary Advantage
Jayden Transitional Housing
Kneaded Angels Adult Living
Krasinski AFC Home
Lighthouse, Inc.
New Beginnings Montrose
Patton AFC
Resident Advancement Inc.
ResCare Premier
Schiavone Enterprises, Ltd.
St. Louis Center
The Prosperity House
Valley Residential Services Inc.
Wallace Street Assisted Living Center

Substance Abuse

Saginaw County Substance Abuse
Treatment & Prevention Services

Supported Independent Housing (SIP) Providers

Beacon Harbor of Saginaw
Bethesda Lutheran Homes and Services
Bright Vision Services, LLC
Cardinal Care SIP
Independent Living Solutions, LLC
Krasinski Independent
Open Arms, Inc.

Contact Information

SCCMHA Main Line
(989) 797-3400
Toll Free: (800) 258-8678

Headquarters
500 Hancock
Saginaw, MI 48602

**Albert and Woods Professional
Development & Business Center**
1 Germania Platz
Saginaw, MI 48602

Towerline
1040 N. Towerline Rd.
Saginaw, MI 48601

Community Ties North
3830 Lamson St.
Saginaw, MI 48601
(989) 272-7208

Community Ties South
17940 Lincoln
New Lothrop, MI 48460
(989) 272-7204

Important Numbers

**SCCMHA General
Information/Switchboard**
(989) 797-3400
(800) 258-8678

Crisis Center
(24 hours/after hours)
(989) 792-9732
(800) 233-0022

Service Authorization & Access
(989) 797-3559

**Recipient Rights Office &
Customer Service**
(989) 797-3452

Office of the CEO
(989) 797-3501

TDD/TTY (Hearing Impaired)
(989) 797-3460

