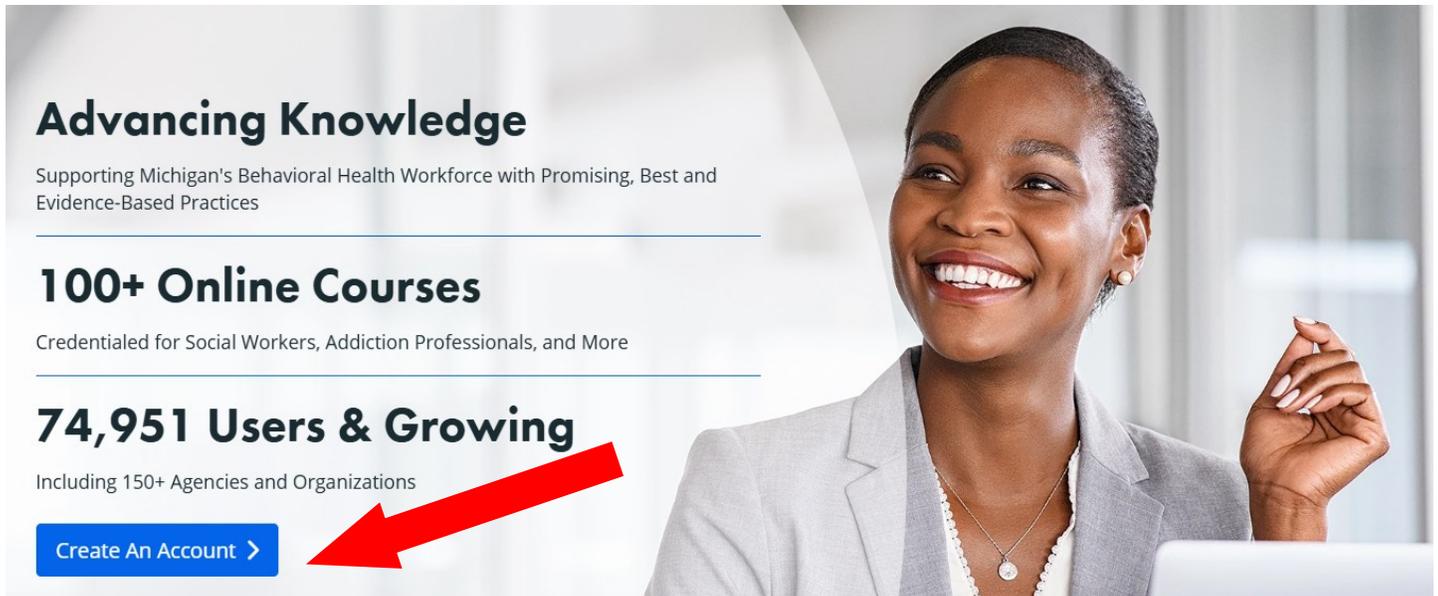


Navigating ImprovingMIpractices.org

Online Training

Choose this link: [improvingMIpractices](https://improvingMIpractices.org) and you should be directed to this screen:



Advancing Knowledge
Supporting Michigan's Behavioral Health Workforce with Promising, Best and Evidence-Based Practices

100+ Online Courses
Credentialed for Social Workers, Addiction Professionals, and More

74,951 Users & Growing
Including 150+ Agencies and Organizations

[Create An Account >](#)

Choose “Create an Account” and follow the steps to Register Your Account

Welcome to Improving MI Practices!

As a mental or behavioral health professional in the State of Michigan, this website entitles you to a wide variety of free courses, resources, and CEUs in an assortment of practice areas, including ACT, MI, FPE, SUD, and more.

By signing up for an account below, you certify the following:

- You are an active mental or behavioral health professional currently residing or working in the State of Michigan and/or
- You have been instructed to register for this site by a Michigan-based employer or university and
- You are consenting to receive email communication from Improving MI Practices. We recommend using your email address (all lowercase letters) as your username. This site performs best on modern browsers such as Google Chrome, Mozilla Firefox, Safari, and Edge.

Register Your Account

Name *		Email *
<input type="text" value="First name"/>	<input type="text" value="Last name"/>	<input type="text"/>
Password *		Re-enter Password *
<input type="password"/>	<input type="password"/>	<input type="password"/>

The password must have at least 8 characters, at least 1 digit(s), at least 1 lower case letter(s), at least 1 upper case letter(s), at least 1 non-alphanumeric character(s) such as *, -, #, or !

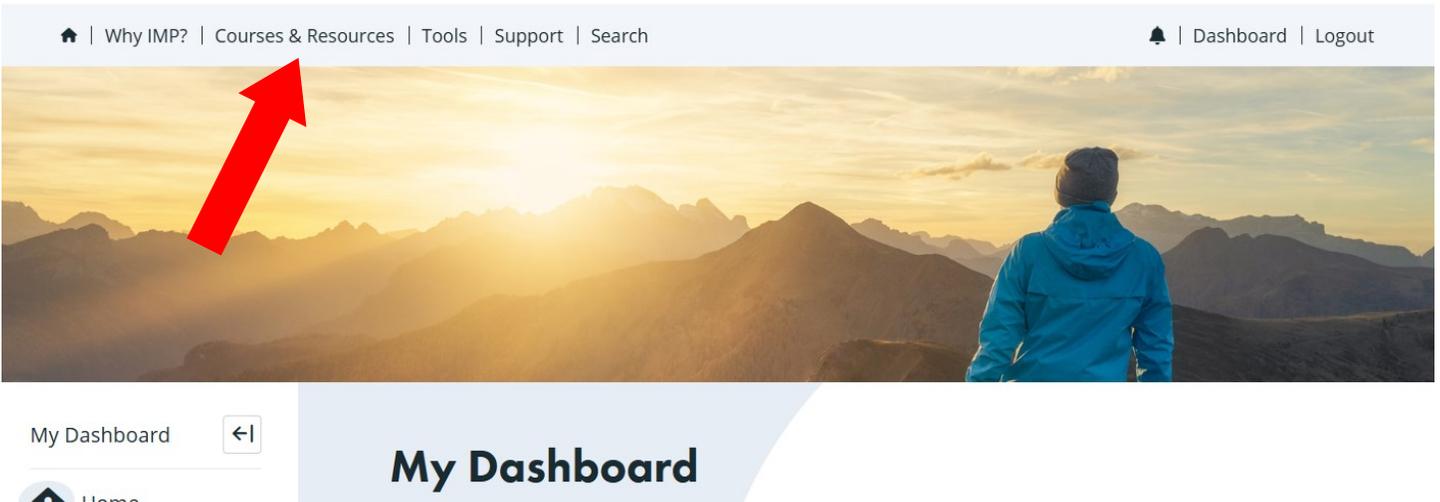
City *	State *
<input type="text"/>	<input type="text" value="Michigan"/>
Phone Number	Are you a nurse? *
<input type="text"/>	<input type="text" value="No"/>
Employer	
<input type="text"/>	
Captcha	
<input type="checkbox"/> I'm not a robot 	

[Register](#)

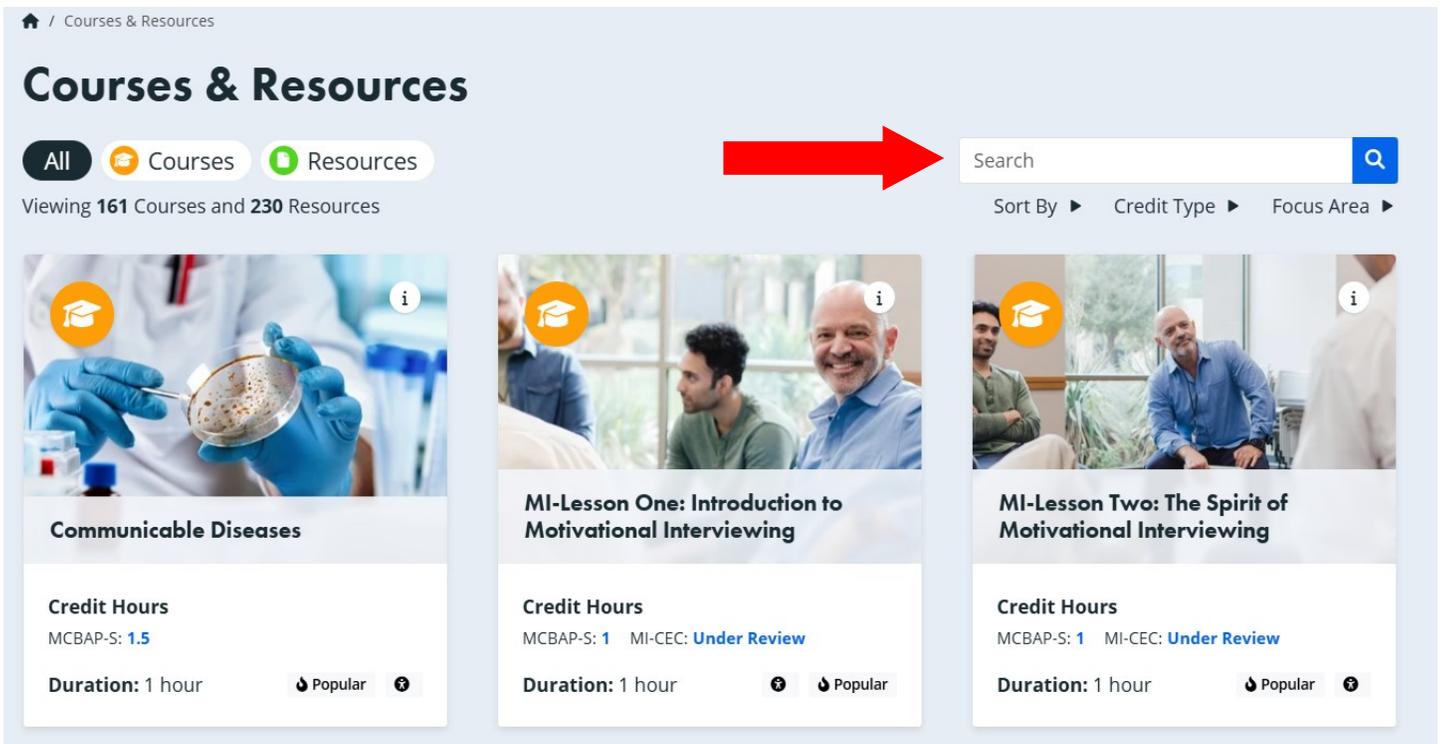


After you have created a log in, you should see a screen similar to this.

Click on Courses & Resources



Type Crisis Prevention in the search box



Courses & Resources

All Courses Resources

Viewing 109 Courses and 126 Resources

Searching: crisis prevention Clear Search

crisis prevention



Sort By Credit Type Focus Area



Crisis Prevention

Credit Hours

MCBAP-R: 0.5

Duration: 1 hour

Popular



Suicide Prevention

Credit Hours

MCBAP-R: 1

Duration: 1 hour



Youth Suicide Prevention

Credit Hours

MCBAP-R: 2

Duration: 1 hour

Choose Crisis Prevention. You will be provided a general overview of the training.

If you would like to proceed with a training; choose the **green box: ENROLL**

** Once you ENROLL a pop-up will appear asking, Are you sure you want to enroll in Crisis Prevention?, Select Enroll.*

Enroll in Crisis Prevention



Are you sure you want to enroll in Crisis Prevention?



Enroll >

Cancel

Click the drop down arrow on Lesson 1 to show "Video 1". Complete the video. Once done, select the drop down for Lesson 2 and complete Video 2. After watching each video, select and take the **Quiz**.

Workplace Essentials (WE)
Crisis Prevention

Course Progress: 0%
Enroll Date: 10/25/2024

0.5 hours | MCBAP-R: 0.5 | Popular

Course Overview

This training will educate participants about ways in which to handle conflict by utilizing verbal de-escalation and conflict resolution techniques. The useful tools identified throughout the training will also assist in preventing situations from occurring in the juvenile justice system.

Topics Covered

Additional Considerations

Course Objectives

About the Content Expert

Course Content [Unenroll X]

Course Material

Training Material

Lesson 1

The following video is 17 minutes and 24 seconds long. Be sure to give yourself enough time to complete the video in a single sitting without interruptions. (If necessary, playback can be paused.)

Video 1

Lesson 2

The following video is 17 minutes and 30 seconds long. Be sure to give yourself enough time to complete the video in a single sitting without interruptions. (If necessary, playback can be paused.)

Video 2

Quiz

Quiz [Attempt 1 of 3]

Course Evaluation

Course Evaluation

*You do have the option to save your answers and return to complete if need be. See the **GREEN Save Progress** button in the top right corner. Once you have answered all 10 questions choose **BLUE Finish Attempt** button at the top right of your screen. You will immediately be notified of your score—pass or fail. Click Exit activity and continue.

Finish Attempt

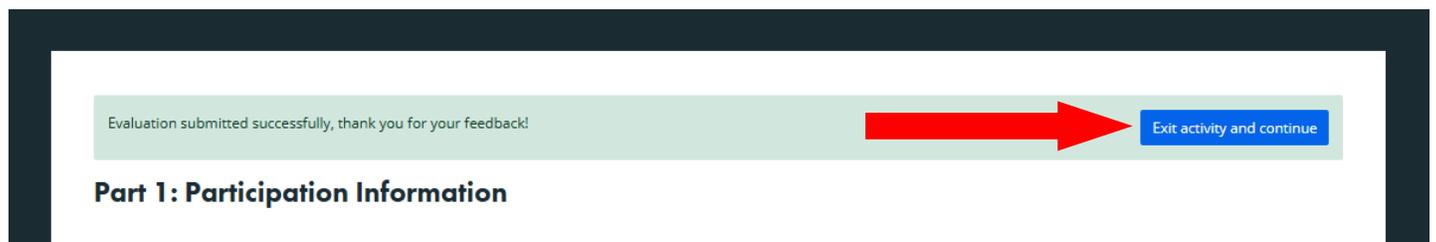
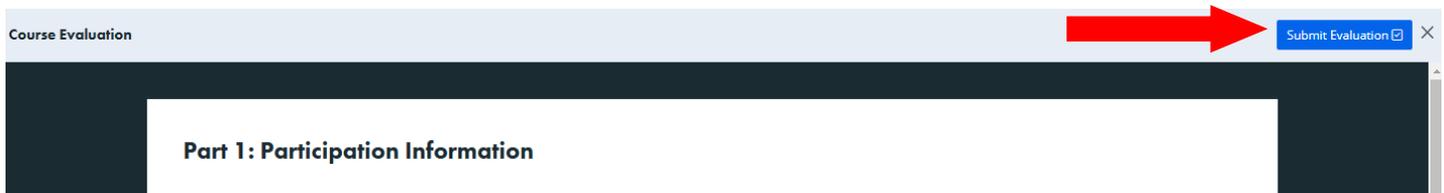
Please note: This quiz offers 3 attempts. Each attempt requires a pass percentage of 80% and the wait time is 0 day(s) and 1 hour(s) between attempts.

You've completed the quiz attempt with an 100%. You have passed the quiz!

Exit activity and continue

If you passed: You should then be taken back to the main screen. You will notice a check mark by all the modules and the quiz sections. Then proceed to Course Evaluation and complete. Once done select the **BLUE Submit Evaluation** button.

If you failed you can choose the **GREEN Retake this Course button around middle right of the screen and follow all directions until you pass.*



Next select Exit activity and continue. Congratulations your done, hit continue. It will then bring you back to your dash board and you click the **BLUE Download Certificate** button.



FINAL STEP: You can print or save a copy of the certificate **and** SUBMIT TO SCCMHA Upload:

[Request Form - External Training Documentation Form](#)

If you don't see a certificate for some reason: You can view or print your transcript by following these directions: choose Dashboard just under your log in credentials. Then see **Transcript** section to the right of your screen. Choose **BLUE Full Transcript** button and that will allow you to download the course you completed in case you couldn't get a certificate to load and/or print).

****SCCMHA is not responsible for maintenance of this website. If you experience any technical difficulties, please use the Support/Contact button at the top of the webpage**